

May 2, 2014

**Itasca Park District Community Survey – November 2013
Summary of Findings**

**Presented by:
Solutions Resource Center at the University of St. Francis**

Summary:

Overall, the 2013 Itasca Park District Community Survey presented data that indicates the Itasca Park District is a valuable asset to the community, and survey respondents are satisfied or highly satisfied with the current programs, facilities and level of service.

Respondents indicated playgrounds and continued programming at nature center as two higher priorities. These higher priority items were consistent for both park district users and non-users, and the cross-tabulation data was fairly consistent across those who have lived in Itasca a short time or a long time.

Summary by Question:

Question: On average, how often do you or other members of your family participate in or attend the Park District per month?

Of the 307 respondents who answered this question, there were approximately 138 respondents (or 45%) who use the park four or more times. Approximately 64 respondents (or 21%) never use the park district.

Question: What is or what would be your preferred method to register for programs?

Most respondents (73%) preferred either a direct face-to-face contact or online communication. When asked how they currently find information on the park district, the most frequent responses were park district seasonal brochure followed by Village newsletter and website.

Question: Do you or members of your family currently have a membership for the following?

For all types of membership, there were more respondents that did not have a membership than those who did have one. Fitness center and waterpark membership received the two highest percentages.

Question: If the following were allowed or available would you be more likely to rent one or more of our party rooms at the Recreation Center?

Catering is the only option that was given more than half of “yes” responses. The other options did not receive a “yes” majority but were all given an amount just under 50%. This might indicate a slight favor to add these items as service options.

Question: Which Park District facility or park have you or members of your household visited in the past year?

The nature center, fitness center, parks and waterpark were the most common used aspects of the park district. The softball complex and garden plots were the least common used aspects of the park district. Note, these least commonly used aspects of the park district are niche facilities with small target markets of constituents.

Question: What are the most important recreation priorities to you and your family?

Playgrounds and continued programming at nature center were the two highest priorities that reached more than 50% from respondents. Other higher priority items are open space/passive recreation and water park bathhouse upgrades. Lower priorities include: garden plots, pathways at Ray Franzen Bird Sanctuary and irrigation of softball complex fields. There was mixed priority response on athletic field routine maintenance. While 42% indicated athletic field routine maintenance was a lower priority, 32% indicated it was a high priority and 26% indicated it was not important. Areas that respondents indicated were not important included: acquisition of an ADA vehicle, increase number of designated soccer fields and travel athletics.

Question: How satisfied do you feel with the overall value of the different facilities, opportunity, and image of Itasca Park District?

Most respondents (70% or more) strongly agreed or agreed that the park district adds value to the community, is responsive to the recreation needs of the community, offers good value for the money, is an important provider of recreation and the park district has an overall excellent image. In addition, respondents are extremely satisfied with the park district; they are satisfied with the level of maintenance in their neighborhood park; they feel safe in parks; and parks and recreation opportunities are important to their decision to reside in Itasca.

Question: The Itasca Park District wants to schedule recreational activities and special events at a time that is most convenient for you and your family. Please indicate when you and your family can best utilize our facilities and programs.

There are three patterns of responses that are 40% or higher.

For children, 4PM – 7 PM weekdays.

For children, early afternoon (12PM – 4PM) Saturday.

For adults, 7PM - 10 PM Monday -Thursday.

Question: Please rate the level of employee satisfaction and the Park District (no opinion responses removed).

For those individuals who have an opinion, park district employee responsiveness was rated as satisfied or extremely satisfied by 92% or higher of the respondents.

Question: Please rate the level of satisfaction you received from a particular program (no opinion responses removed).

For those individuals who have an opinion, there was consistent trend in the data indicating that respondents are satisfied or very satisfied with all programs listed.

Question: What are the gender and age demographics of the respondents?

75% of the respondents were female while 25% of respondents were male. 47% of respondents were 60 years or older while 53% were 59 years or younger.

Question: What is your current household status and how long have you lived in Itasca?

Approximately 78% of respondents were married with 14% were single. 75% of respondents have lived in Itasca for more than 10 years while 20% of the residents have lived there for more than one year.

Question: Including yourself, how many people in each age category live in your home?

There were small percentages across the data with the exception of a household with two people that are above the age of 60. This percentage reached 27% which is that only data point that went above 20%.

Question: Which programs or classes were wanted the most by the respondents?

The most frequent responses were: exercise classes (7), extended fitness center hours (5), indoor pool (6), none (7), and yoga (5).

Themes of additional comments include:

1. The nature center being underused or used improperly.
2. Seniors not having to pay for services around the Park District.
3. Longer hours for the fitness center.



Itasca Park District

Community Survey Report

November 2013

Solutions A Resource Center for
Business and Community
Partnerships at the
University of St. Francis.



Engaging mind and spirit™

Report prepared by:
Solutions Resource Center
University of St. Francis
Joliet, IL

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INTRODUCTION

The Itasca Park District contracted with the University of St. Francis Solutions Resource Center to conduct a community wide survey to gain input and insight from Park District residents as a component in its planning process. The survey was conducted via direct mail and internet in October 2013 and analysis was completed in November 2013.

The three page survey included questions in the following categories: Participation, Communication, Facilities, Priorities, Scheduling, Satisfaction, Demographics and Open Ended Comments. The survey was mailed to all households within the Park District boundaries.

Data from the survey, including cross-tabulation results and a complete list of open ended commentary can be obtained in the survey report provided to the Itasca Park District.

SURVEY METHODOLOGY PROCEDURE

Survey Description:

Surveys are quantitative research. A survey seeks to gather people's opinions by measuring their responses to a set of questions. A quantitative survey draws a sample from a population and uses those findings to demonstrate the views of the population as a whole.

Data Collection:

The survey instrument was mailed via direct mail. Each participant received a survey instrument with cover letter and a postage pre-paid business reply envelope. The surveys were processed at the Itasca branch of the U.S. Post Office on September 30, 2013. Data was collected via return mail and via an internet web link set up for the Itasca Park District at: www.stfrancis.edu/solutions. The data was collected between October 1, 2013-November 1, 2013.

Participants Sample Selection:

The participant list included all households within the Itasca Park District boundaries who receive the Itasca Park District brochure. The population was defined as 2,828 households within the Park District boundaries.

Instrument and Measurement Scales:

A survey instrument was developed incorporating input from the Itasca Park District staff. The survey instrument was approved on September 16, 2013 by Ms. Beth Rodriguez, CPRP, Public Relations Specialist, Itasca Park District. Survey data was inputted into the web instrument and downloaded into SPSS software for analysis.

Response Rate:

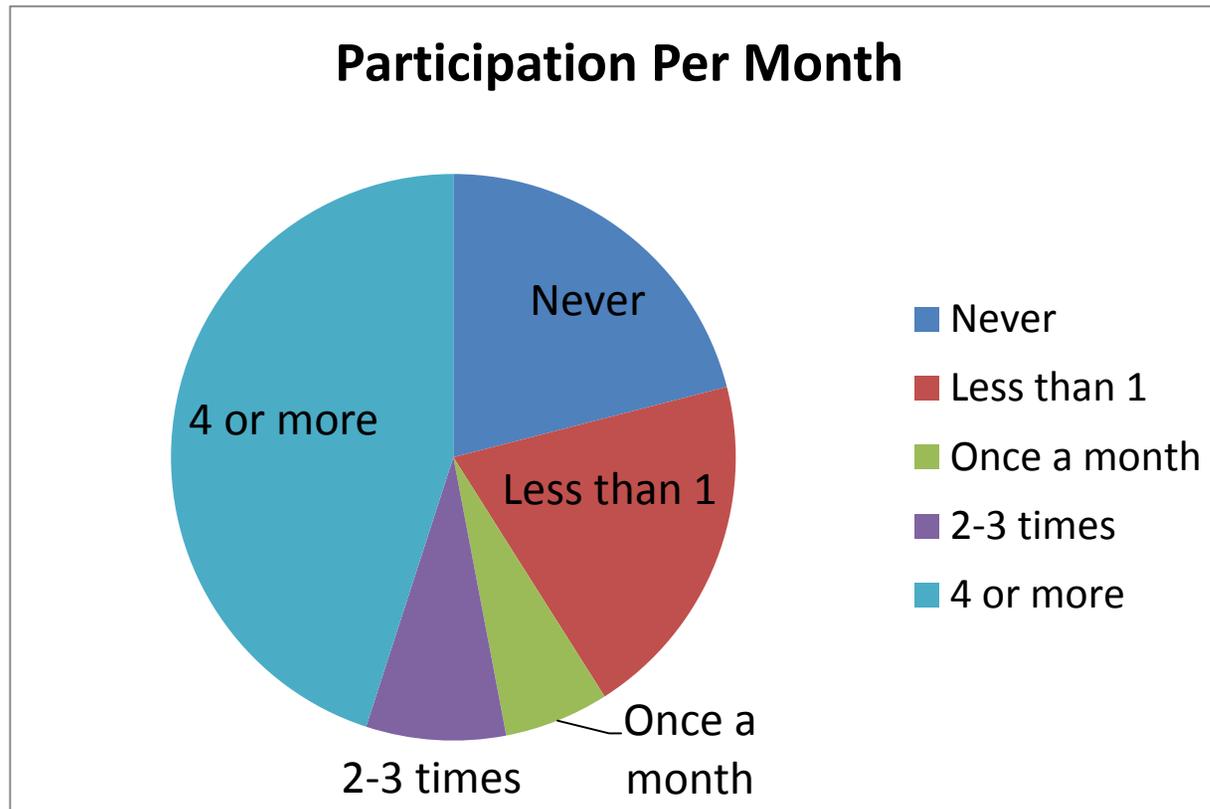
A total of 373 completed surveys were received by the Solutions Resource Center. A total of 338 surveys were considered in the statistical representation of data as these were received from valid addresses within the random sample. The response rate from the surveys mailed was 12%. Based on a 338 random sample size of valid responses within a population of 2,828 households in the Itasca Park District, the overall confidence interval and error margin for the survey are: 95% +/- 5.

DATA RESULTS

PARTICIPATION

On average, how often do you or other members of your family participate in or attend the Park District per month? (n=307)

Never	21%
Less than 1	20%
Once a month	6%
2-3 times	8%
4 or more times	45%



COMMUNICATION

What is or would be your preferred method to register for programs? (check one) (n=287)

In person	37%
Phone	8%
Fax	0%
Mail	9%
E-mail	10%
Online	36%

Please rank, using 1 (most) to 10 (least), where you find information about Itasca Park District facilities and programs: select one response per column (n=253)

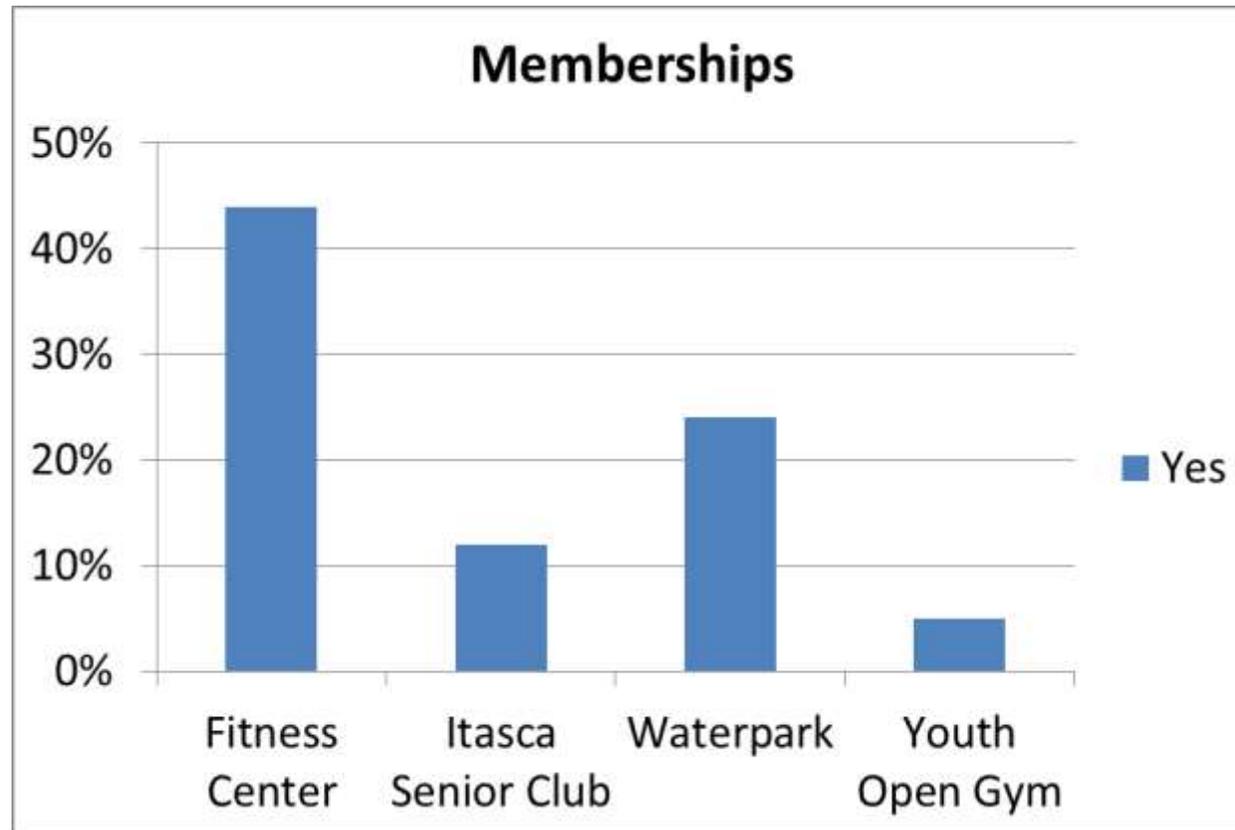
	Most.....Least									
	1	2	3	4	5	6	7	8	9	10
Park District Seasonal Brochure	74%	11%	2%	1%	1%	1%	0%	1%	0%	3%
Website	5%	17%	7%	6%	4%	7%	5%	2%	4%	1%
Facebook/Social Media	1%	3%	3%	1%	1%	2%	4%	6%	14%	10%
E-Newsletters	0%	4%	4%	2%	8%	4%	7%	11%	6%	0%
Sign Board	1%	8%	14%	12%	7%	6%	2%	5%	4%	0%
Flyers	0%	10%	11%	11%	11%	7%	6%	2%	1%	0%
Village Newsletter	8%	16%	16%	11%	5%	4%	5%	3%	1%	1%
Word of Mouth	2%	7%	8%	9%	12%	9%	7%	4%	3%	0%
Newspapers	1%	2%	2%	3%	5%	7%	7%	8%	11%	3%
Other	0%	0%	1%	1%	0%	1%	1%	1%	2%	12%

Local TV news; Other; Park District building; Rec Center; School; Senior Club; Sign Outside; Through Dist. 10 schools

FACILITIES

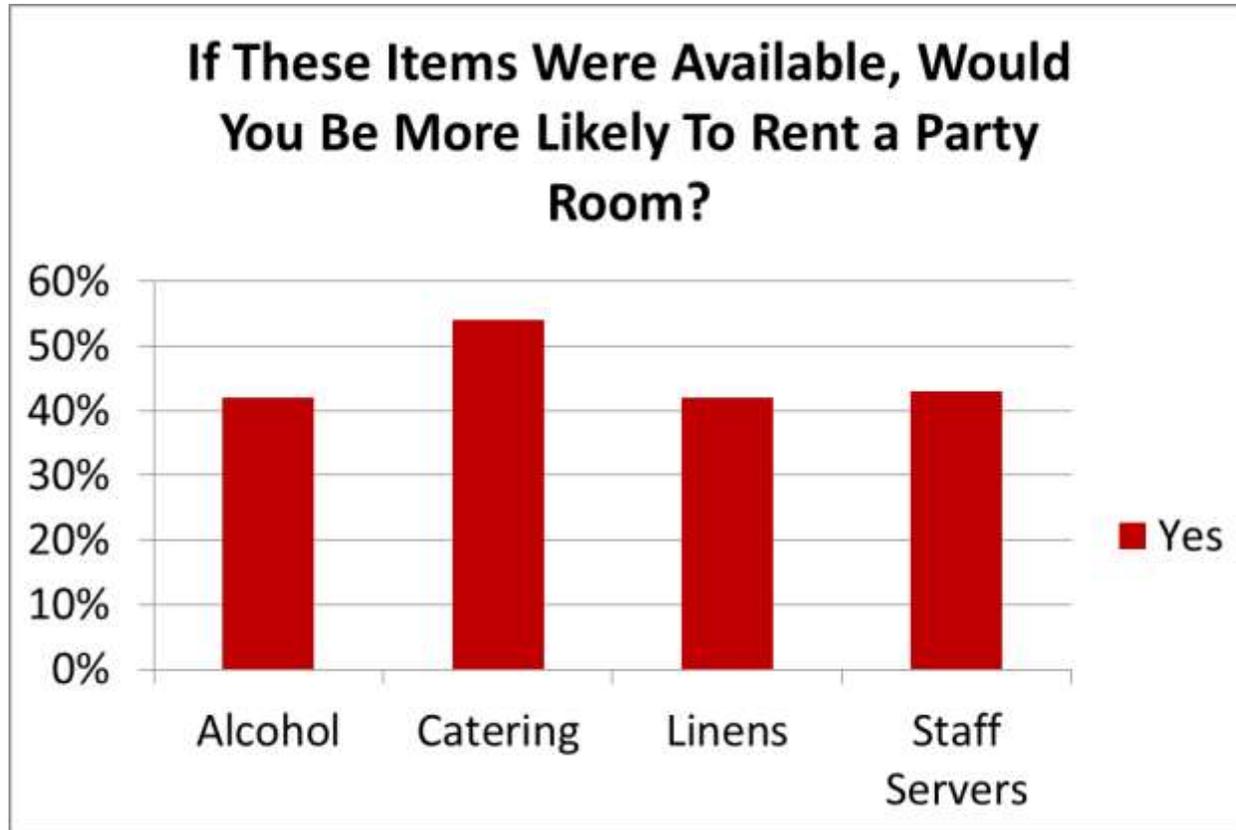
Do you or members of your family currently have a membership for the following?

	Yes	No
Fitness Center (n=300)	44%	56%
Itasca Senior Club (n=260)	12%	88%
Waterpark (n=261)	24%	76%
Youth Open Gym (n=247)	5%	95%



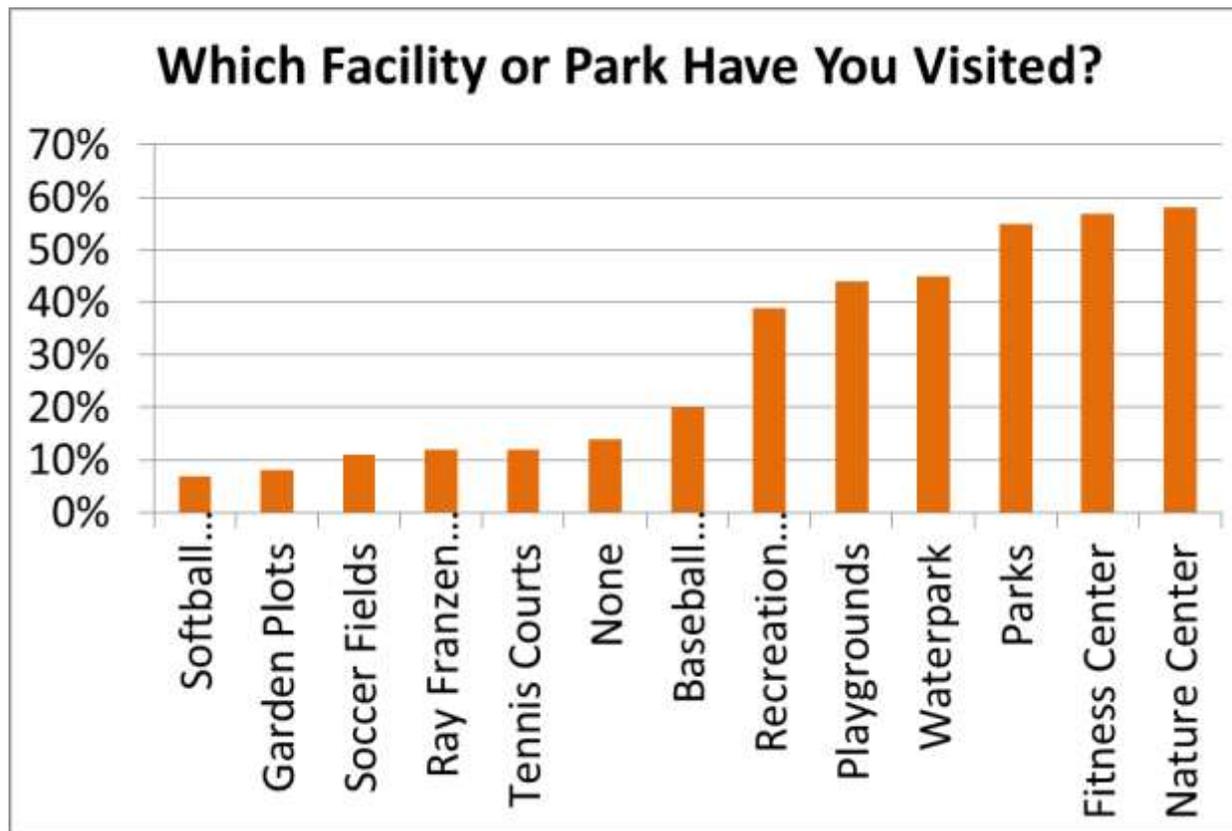
If the following were allowed or available would you be more likely to rent one of our party rooms at the Recreation Center?

	Yes	No
Alcohol (n=287)	42%	58%
Catering (n=289)	54%	46%
Linens (n=278)	42%	58%
Staff Servers (n=276)	43%	57%



Which Park District facility or park have you or members of your household visited in the past year? (check all that apply) (n=326)

None	14%	Playgrounds	44%
Baseball Diamonds	20%	Ray Franzen Bird Sanctuary	12%
Fitness Center	57%	Recreation Center	39%
Garden Plots	8%	Soccer Fields	11%
Nature Center	58%	Softball Complex	7%
Parks	55%	Tennis Courts	12%
		Waterpark	45%



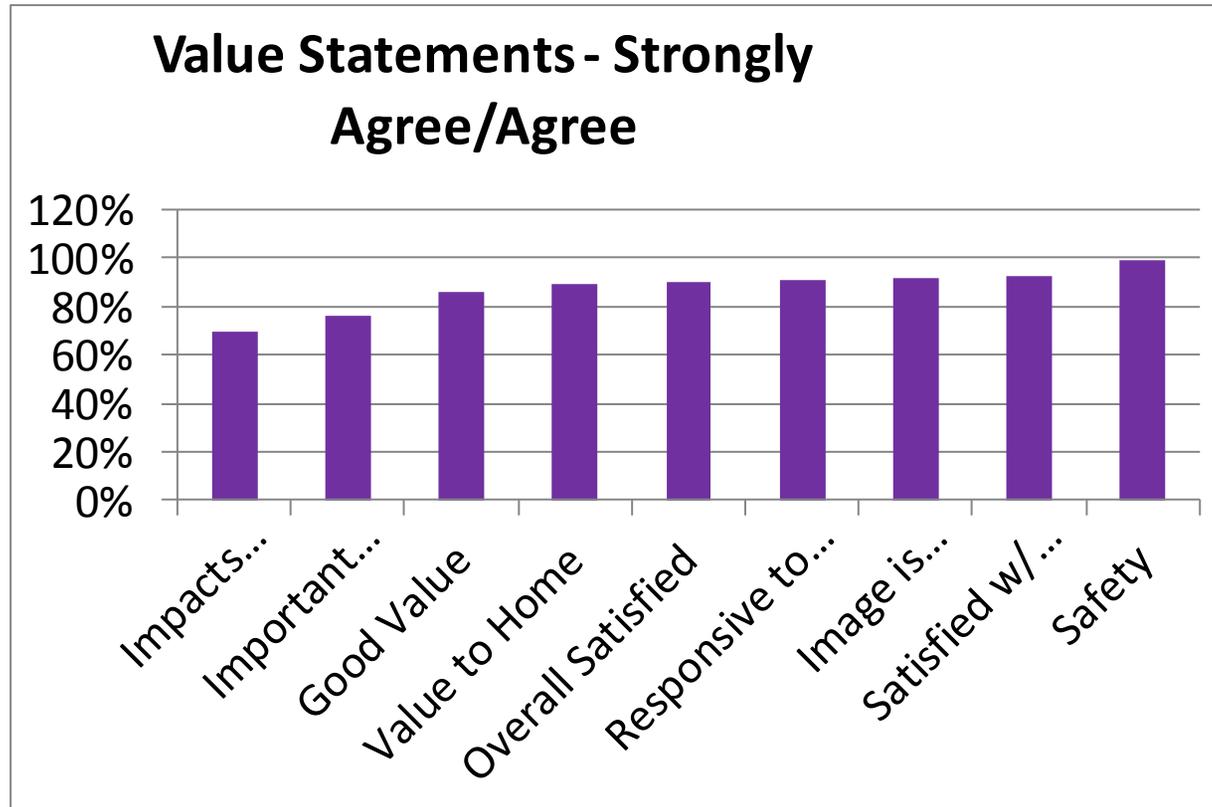
PRIORITIES

Please rate the importance to you and your family of each of the following park and recreation priorities:	High Priority	Lower Priority	Not Important
Acquisition of ADA Vehicle (n=269)	10%	31%	59%
Athletic Field Routine Maintenance (n=270)	32%	42%	26%
Continued Programming at Nature Center (n=285)	52%	31%	17%
Garden Plots (n=278)	18%	45%	37%
Increase Number of Designated Soccer Fields (n=272)	14%	38%	49%
Irrigation of Softball Complex Fields (n=271)	12%	42%	46%
Itasca Senior Club (n=290)	29%	37%	34%
Open Space/Passive Recreation (n=277)	42%	37%	21%
Pathways at Ray Franzen Bird Sanctuary (n=273)	27%	43%	30%
Playgrounds (n=281)	62%	21%	18%
Sportsmanship Training in Athletics (n=270)	34%	36%	30%
Travel Athletics (Basketball, Soccer, etc.) (n=269)	22%	34%	43%
Waterpark Bathhouse Upgrades (n=284)	42%	29%	29%
Other (n=52)	40%	10%	50%

Before/ after school care
Better classes options for Middle School kids
Classes for middle schoolers
Daycare at rec center upgrade
Dog Park
Fitness center upgrades
Garden Plots
Handicap Parking
Indoor pool
Life guards too young to address issues at pool

Lower fitness center membership costs
New entrance/exit to Rec Center
Number of fitness classes offered
Park/Playground North of Thorndale
Tennis courts and lessons
Updates to gymnastics equipment
Upgrade at nature center maintenance
Upgrade fitness equipment- ellipticals
Variety of fitness classes
Walking / biking paths, and lap lane open early at water park

The Itasca Park District would like your opinion about a variety of issues. Please select the response that most closely reflects your level of agreement with each of the following:	Strongly Agree	Agree	Disagree	Strongly Disagree
Itasca Park District and recreation facilities add to the value of my home (n=310)	46%	43%	10%	1%
Overall, I am satisfied with the Itasca Park District (n=306)	33%	57%	8%	2%
The Park District is responsive to the recreation needs of the community (n=302)	26%	65%	7%	2%
I am satisfied with the level of maintenance in my neighborhood park (n=306)	27%	66%	7%	1%
I feel safe in the parks (n=310)	36%	63%	1%	0%
Overall, the Itasca Park District offers good value for the money (n=300)	34%	52%	12%	2%
Parks & recreation opportunities are important in my decision to reside in Itasca (n=300)	25%	45%	23%	7%
The Park District is an important provider of recreation for my family (n=296)	28%	48%	20%	4%
The overall image of the Itasca Park District is excellent (n=303)	31%	61%	8%	0%



SCHEDULING

The Itasca Park District wants to schedule recreational activities and special events at a time that is most convenient for you and your family. Please indicate when you and members of your family can best utilize our facilities and programs. (select all that apply)

n=107	Teens 11-17							Children Under 11						
	Su	M	T	W	Th	F	S	Su	M	T	W	Th	F	S
6AM – 8AM	3%	2%	2%	2%	2%	3%	3%	9%	2%	2%	2%	2%	2%	10%
8AM - Noon	12%	5%	5%	5%	5%	6%	14%	27%	13%	13%	12%	14%	12%	47%
Noon – 4PM	27%	4%	4%	3%	3%	3%	25%	39%	12%	13%	13%	14%	12%	50%
4PM – 7PM	20%	33%	33%	33%	33%	30%	21%	33%	54%	52%	52%	53%	50%	37%
7PM – 10PM	13%	21%	21%	21%	21%	23%	15%	9%	16%	15%	15%	14%	16%	14%
10PM - Midnight	4%	4%	4%	4%	4%	6%	5%	7%	4%	4%	4%	4%	4%	5%
Midnight – 6AM	2%	2%	2%	2%	2%	2%	2%	5%	3%	3%	3%	3%	3%	4%

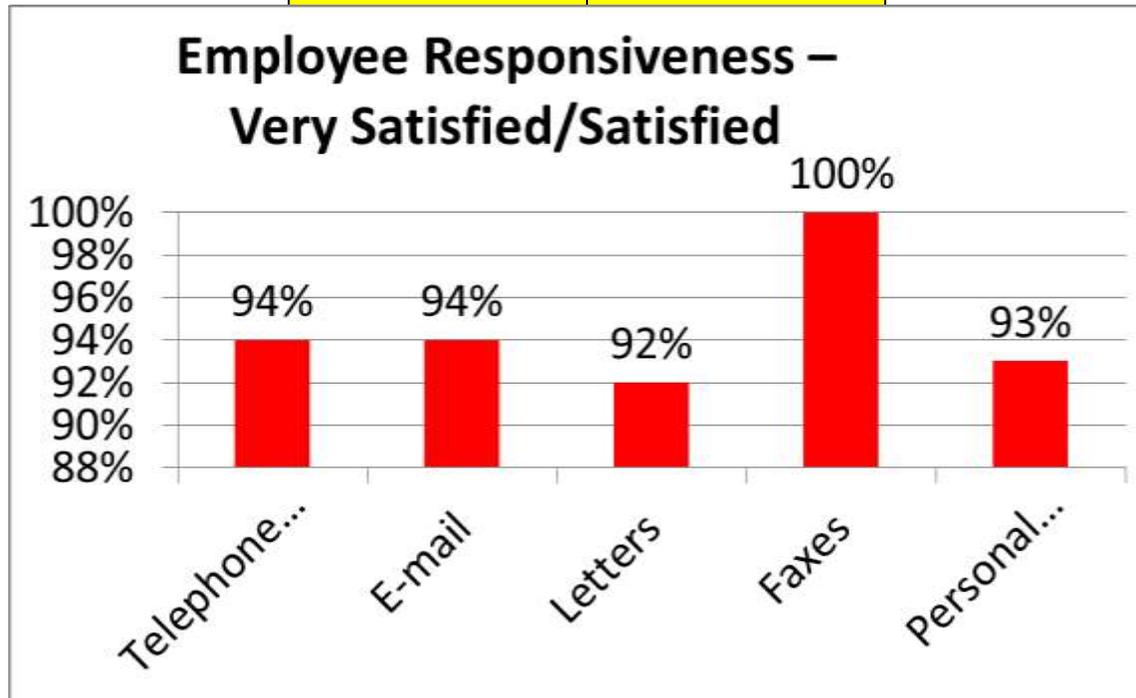
n=255	Adults 18-59							Adults 60+						
	Su	M	T	W	Th	F	S	Su	M	T	W	Th	F	S
6AM – 8AM	16%	18%	18%	18%	18%	18%	22%	7%	9%	8%	8%	7%	8%	8%
8AM - Noon	25%	18%	18%	18%	18%	18%	31%	12%	26%	23%	25%	22%	27%	18%
Noon – 4PM	27%	12%	12%	12%	13%	14%	27%	15%	18%	18%	19%	17%	16%	15%
4PM – 7PM	24%	27%	27%	26%	27%	25%	25%	8%	13%	13%	12%	13%	11%	10%
7PM – 10PM	24%	40%	40%	40%	40%	37%	26%	7%	12%	11%	11%	11%	11%	8%
10PM - Midnight	10%	13%	13%	13%	14%	14%	11%	3%	4%	3%	4%	4%	4%	3%
Midnight – 6AM	5%	5%	5%	5%	5%	6%	6%	2%	2%	2%	2%	2%	2%	2%

SATISFACTION

Park District employee responsiveness	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
Telephone Calls (n=285)	26%	36%	3%	1%	33%
E-mail (n=261)	10%	23%	2%	0%	64%
Letters (n=262)	15%	20%	3%	0%	63%
Faxes (n=250)	4%	9%	0%	0%	86%
Personal Contacts (n=275)	24%	32%	3%	1%	39%

Please rate the following (with no opinion removed):

Park District employee responsiveness	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Telephone Calls	39%	55%	5%	2%
E-mail	29%	66%	6%	0%
Letters	39%	53%	8%	0%
Faxes	31%	69%	0%	0%
Personal Contacts	40%	53%	5%	2%



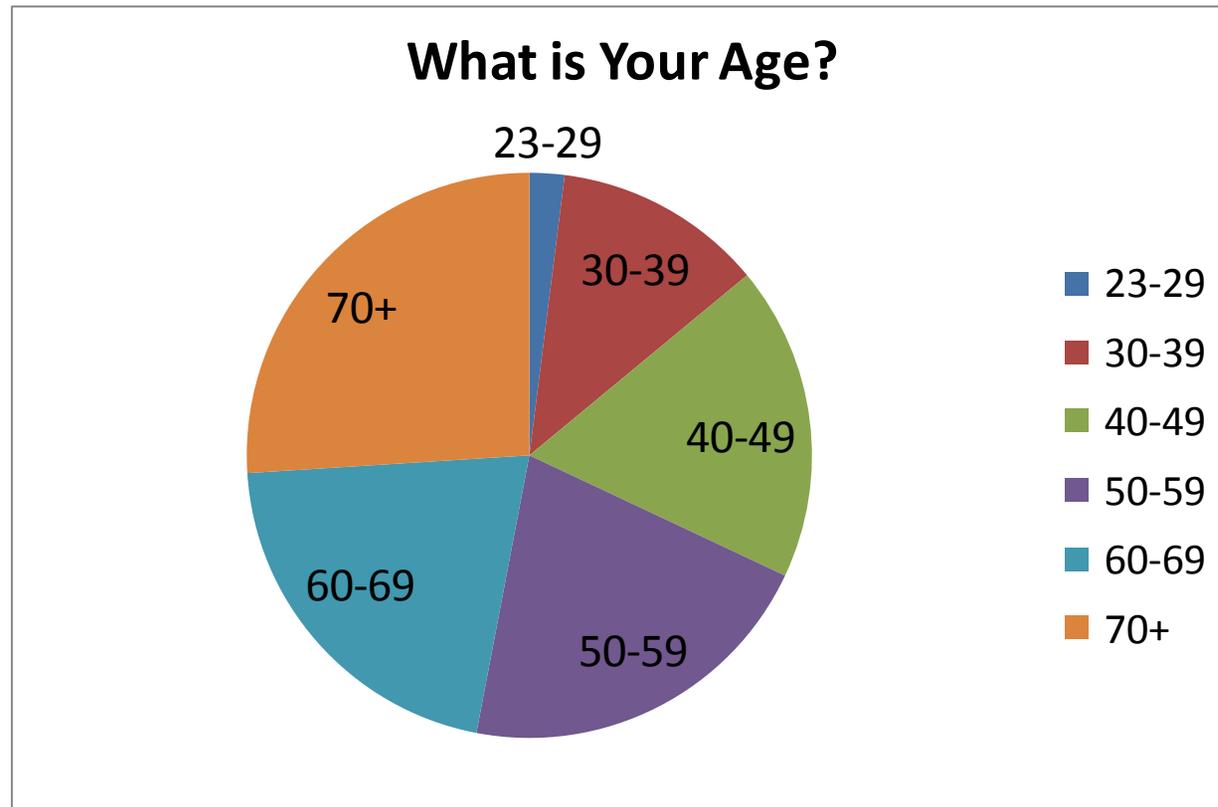
Programs	No opinion responses removed				No opinion (% removed from figures to the left)
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	
Adult Basketball (n=247)	40%	60%	0%	0%	90%
Adult Programs (n=249)	21%	59%	15%	5%	61%
Adult Softball (n=246)	27%	73%	0%	0%	89%
Adult Volleyball (n=246)	33%	58%	8%	0%	89%
Aerobics (n=255)	32%	53%	9%	6%	67%
Aqua Aerobics (n=250)	32%	58%	11%	0%	80%
Babysitting (n=246)	25%	58%	8%	8%	87%
Birthday Parties (n=250)	25%	71%	4%	0%	75%
Early Childhood Programs (n=247)	30%	61%	4%	4%	77%
Martial Arts (n=247)	17%	67%	17%	0%	88%
Nature Center Programs (n=258)	34%	60%	6%	0%	49%
Open Gym (n=252)	29%	63%	6%	3%	65%
Preschool (n=248)	47%	47%	5%	0%	81%
Senior Club (n=256)	40%	44%	12%	4%	75%
Senior Programs (n=260)	34%	44%	16%	6%	69%
Special Events/Trips (n=250)	30%	55%	12%	3%	68%
Summer Day Camps (n=244)	21%	63%	11%	5%	81%
Swim Lessons (n=246)	26%	52%	19%	3%	69%
Teen Programs (n=242)	13%	63%	25%	0%	83%
Youth Athletics – Basketball Little Hoops (n=246)	27%	73%	0%	0%	84%
Youth Athletics – Basketball – WIBA (n=245)	26%	63%	11%	0%	80%
Youth Athletics – Gymnastics Classes (n=242)	22%	67%	0%	11%	82%
Youth Athletics – Gymnastics Team (n=241)	20%	80%	0%	0%	90%
Youth Athletics – Soccer In-House League (n=238)	19%	69%	13%	0%	83%
Youth Athletics – Swim Team (n=242)	50%	50%	0%	0%	86%
Youth Athletics – T-Ball (n=239)	35%	65%	0%	0%	83%
Youth Dance (n=294)	32%	63%	5%	0%	81%

Facilities	No opinion responses removed				No opinion (% removed from figures to the left)
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	
Baseball Diamonds (n=253)	15%	70%	13%	2%	54%
Fitness Center (n=277)	28%	63%	8%	1%	23%
Garden Plots (n=249)	22%	72%	6%	0%	64%
Historical Depot Museum (n=261)	42%	49%	4%	5%	44%
Nature Center (n=268)	39%	54%	5%	1%	22%
Parks (n=268)	31%	67%	2%	0%	16%
Playgrounds (n=260)	32%	65%	3%	0%	28%
Ray Franzen Bird Sanctuary (n=248)	25%	70%	5%	0%	54%
Recreation Center (n=247)	25%	69%	6%	0%	32%
Soccer Fields (n=239)	21%	67%	12%	0%	67%
Softball Complex (n=242)	23%	73%	3%	0%	70%
Tennis Courts (n=241)	23%	68%	6%	3%	69%
Waterpark (n=262)	30%	59%	7%	3%	32%

DEMOGRAPHICS

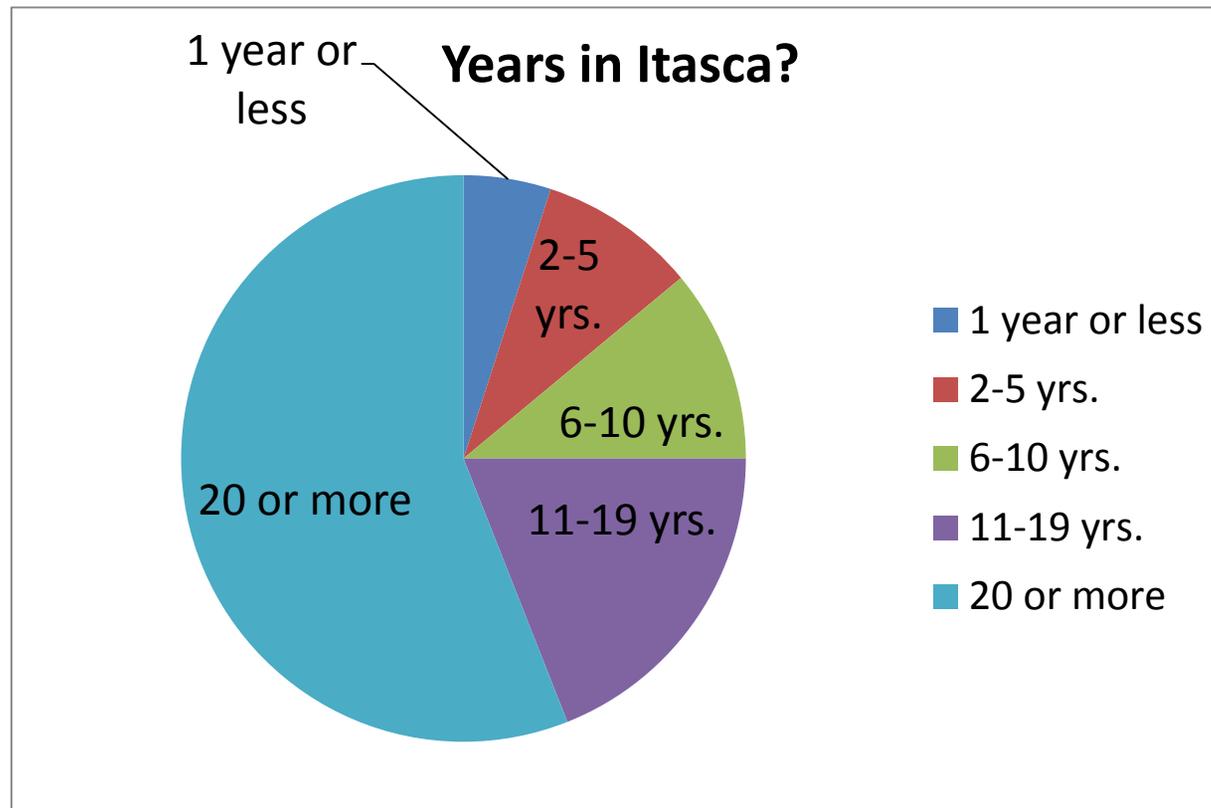
Gender: (n=290)	
Male	25%
Female	75%

What is your age? (n=306)	
<18	0%
18-22	0%
23-29	2%
30-39	12%
40-49	18%
50-59	21%
60-69	21%
70+	26%



Household status: (n=283)	
Single	14%
Married	78%
Other	8%

How many years have you lived in Itasca? (n=302)	
1 year or less	5%
2 to 5 years	9%
6 to 10 years	11%
11 to 19 years	19%
20 or more years	56%



**Including yourself, how many people in each age category live in your home?
Please write # of people in each appropriate age group (n=295)**

	1	2	3+
0-2	8%	4%	0%
3-4	6%	0.3%	2%
5-10	10%	7%	1%
11-14	7%	2%	0.3%
15-17	5%	2%	0%
18-24	6%	5%	1%
25-34	6%	5%	0%
35-44	7%	14%	0.3%
45-54	8%	13%	0%
55-59	9%	4%	0%
60+	17%	27%	0%

What new or additional programs or classes would you like the Itasca Park District to offer?

see appendix A

Additional Comments:

see appendix A

Cross Tabulations:

see appendix B

APPENDIX A: ITASCA PARK DISTRICT COMMUNITY SURVEY OPEN ENDED COMMENTS

What new or additional programs or classes would you like the Itasca Park District to offer?

Activities or programs - during school breaks
Adequate already
Adult programming - more variety, "crafts"
Advertise new programs
Archery and fencing - year-round
Art classes - older kids (2)
Baton classes
Bingo
Birds @ nature center
Ceramics classes
Child care - before/after school (2)
Classes for 8 year olds
Classes for toddlers after work
Computer classes
Computer classes - seniors
Cooking class - kids
CPR certification/recertification (2)
Craft classes - Seniors
Craft show/sale
Cross Fit, Zumba
Dance class - adult (3)
Dance class - senior
Dance classes (4)
Day camp 11 - 2pm for 8 year olds at Water park
Dog park (2)
Dog training
Evening babysitting hours
Exercise class - less expensive
Exercise class - noon
Exercise classes - evenings (5)
Exercise classes - week-end
Exercise classes (2)
Exercise equipment orientation- for seniors
Exercise program - chair PIYO for seniors
Exercise program - seniors
Extended fitness center hours (5)
Extended vacations, Diamond tours
Fewer personnel
Fitness center - more on weekends
Fitness center - too crowded
Fitness classes - early morning
Fitness classes- mid-morning
Fitness equipment - improve (2)
Floor hockey and flag football - age 10-14
Free track walking for seniors
Free walking track
Free walking track for seniors (3)
Game room with instruction
Golf, archery, kettle bell training. bocce courts
Gymnastics and karate (ages 3+)
History of Itasca and area
Ice skating classes for children; arena for adults.
Indoor pool (6)
Infant Classes - Mommy & Me
Kids club - larger area with more activities for ages 4-6
Larger classroom, take carpet out of Iris room

Life guard training certification
More for seniors
More open gym time
More punch card usage not joining for 6 or 12 months at a time
More time slots for youth dance classes- spinning classes
Movies
New athletic involvement for age 11+, experience, beginner football or baseball
Night hikes at the nature center

None (7)

Not sure (2)

Older life guards @ Water park
Parkour
Pilates classes
Programs/classes - kids under 4 in the evenings
Satisfied with the programs in use
Sauna @ Fitness Center

Senior club - improve events and programs (2)

Senior lunches and activities
Senior meeting room
Senior tap dancing classes, senior yoga classes.
Sewing/quilting
Sit, fit aerobic classes
Spanish classes - kids
Specialty one time classes for adults and tweens / teens both boy and girl related
Spin classes - improve

Tai Chi (2)

Tennis (2)

Tennis lessons - kids (2)

Toddler classes - with no parent
Transportation for seniors (2)

Trips - adult

Trips - like Bensenville

Trips - senior (4)

Use library often

Walking paths (2)

Water Aerobics
Water Aerobics - seniors
Water aerobics - year round
Waterpark attire - no street clothes
Weekend gymnastics and karate (ages 3+)
Yoga - kids

Yoga (5)

You have continued trip to Cub's park downtown
Youth gatherings
Zumba - evening
Zumba class - Friday morning

Additional Comments

Adult programs in evenings, I can't be the only person in Itasca still working! Most classes are held during that day.
As you stated - the waterpark bathhouse does need updating - also it needs a good cleaning.
At Christmas and seasonal other trips.
Been in my home 42 years and not a negative thing to say about the Park District.
Difficult economy has many financially challenged these days. Any chance fitness center could provide discounted rates to those in need? We need healthy people most importantly. Thank you.
Do not use any of the facilities.
Dog park with annual \$15.00 fee. Killed the birds.
DuPage property taxes are higher than Cook's. I'm a Senior - while things get improved - we pay in higher taxes.
Extend fitness hours on weekends. Clean up food and garbage after special events in Usher park.

Feel only the tax paying citizens of Itasca should be able to access pool! Non-residents should pay a HUGE premium.
Fight like a Girl or self defense for women (ages 12+). Tumbling classes for non gymnasts or open tumbling in gymnastic area with supervisor.
Food courses.
For older kids looking to try a new sport but are beginners.
For such a heavily taxed town I find it appalling how one must pay for any and all activities. There is nothing the park district offers that is free.
From 8 am to 4 pm, whoever answers phone at front desk should at least act happy to be there and should know the answer to all questions we ask her. Phones are part of your job and not an inconvenience.
Good job.
Handicap bathroom and lockers upstairs where we work out.
Have great outings to theaters and restaurants - some will cost but some of us are willing to pay. Offer seniors discount passes to play golf during the week at various courses in Du Page county. Discuss this matter at county board meetings and present options to the local communities such as, Wood Dale, Bloomingdale, Glen Ellyn, etc. Cook county offers a seniors discount card for their courses if you are a resident. Seniors have been paying their for years, perhaps someone will listen. It will help stimulate revenue and the economy.
Hopefully with renovation fitness classes could be moved into larger rooms and acquire more equipment and hold on more night time classes for day working clientele.
How about a hot tub in the field house!
How about a senior center - like the old village building on Walnut St.
I am a Senior Citizen and don't use the facilities too often but feel they are very important for others.
I am new to the Community and was told that there are no plug-ins on the equipment in the fitness center for T.V. and would like to see them put on the equipment.
difficult economy has many financially challenged these days. Any chance fitness center could provide discounted rates to those in need? We need healthy people most importantly. Thank you.
I belong and love Addison Centennial pool and facility.
I live adjacent to a park and want it maintained as best as possible always. Thank you.
I love everything about Itasca. I think everyone does a wonderful job!
I love the nature center, but it deserves more attractions, animals, etc. A beautiful place that could be more utilized.
I think the park district should come up with more programs/events for young adults. I also think the fitness center should be open later and fitness classes should be offered at night.
I think you are all doing a wonderful job with the main park- the fountain looks great.
I used the park district very often in the past years- still feel the district is very committed and works hard.
I would like morning aqua aerobic classes during winter months.
I'd like to know more about the Ray Franzen Bird Sanctuary.
I'd like to see dance start and end on time. Love Miss [personal name omitted] - but that's one flaw that needs improvement.
If senior trips do not have enough attending-combine with other local senior clubs.
IP District seems to offer a great selection every year.
It would be great to have a dog park.
Itasca is a great PD and has a perfect location for all people.
Itasca needs more street lights. I would feel safer walking my dogs at night.
Itasca Park District needs on-line registration of classes. Most all other park districts already have on-line registration.
Just like to re-iterate timing of events/classes, for those who work, barely 10% of offerings are available
Kiddie Klub could use an update.
Let us join the pool at old Nordick(sic) Holiday Inn like (sic) old time.
Longer waterpark hours.
Love Nature Center - unclear regarding building availability purpose.
Lower the monthly rate for fitness center for residents or include aerobic classes in fee.
Make an additional entrance/exit into rec center, very dangerous with cars in front of building going both directions- make each one "one-way" Thanks!
Name plates on plants to identify them.
Nature center is underused.
Nature center trails need more regular maintenance.
Need the fitness center to be kept cooler.
New to Itasca - haven't had the chance to check it out.
New very dark shades for window in fitness center sun glare terrible in the a.m.
Offer incentives to people who coach, volunteer for teams.
On several occasions I contacted the Park District for the phone number for the Senior Citizens Group. Seniors never

returned call. A return call was never received. I am no longer interested. I have other interests.

On the hill in the nature center there were bushes at the top one was a delicious fruit and they were all removed. These bushes had birds and other wildlife visit, giving a great outdoor experience much better than the current barren hill. They should be returned.

Online registration and bill pay: youth sports schedules and practice available online at least one w/c prior to start- saves time for the volunteer coaches.

Our taxes are already too high. I feel the Park District is already too large - Maybe small Itasca can share with other nearby communities.

Outsource the janitors at the fitness center. Outsource the landscaping (mowing) at the parks. If you outsourced the quality would improve and save significant dollars.

Please build a park and playground North of Thronedale. Upgrade website.

Please make new bathrooms at the water park (pool). They always seem dirty.

Please upgrade Benson school playground

Prices are sometimes too high, especially for single parents with multiple children. Payment plans offered are too steep.

Problems from this last summer are attached. My 11 year old son was able to participate in the morning soccer camp session with younger boys. These were the only things that we signed up for besides Itasca Dolphins. At the water park some of the issues seemed to be related to poor leadership. The guards appeared to be having more fun and were less serious in past summers. We have been attending 11 years and this year was notably different. Our bathrooms are very dirty and I was told by two guards that they wash them very well every night but they just do not look clean. Also at swim meets, the concession line was far too long because they had two people running it all summer. I witnessed a verbal altercation between two men in line as well as many aggravated comments from our guest teams because of waiting. Hundreds of people come to our swim meets over the summer. All of the other teams in our conference have parent volunteers selling snacks and meals with greater efficiency and healthier options. There is a lot of money made from things like bagels, pasta, and fruit. The Itasca Dolphins Swim Team is the best program and is a high profile opportunity to advertise Itasca. We cannot match these other pools in size or parking space. It is disappointing that the IPD does not support the program and Itasca with clean modern bathrooms, good food, and an audible modern sound system.

Residents pay almost same amount for programs, waterpark, etc. than non-residents which is NOT fair. Should look at Elk Grove's structure.

Screaming and arguing in basketball court and parking lot at fitness center. These people should be banned.

Senior activities and trips available to all seniors not just members of Senior Club.

Seniors are far more active today and I don't think the programs offered reflect that at all.

Seniors should be allowed to walk on the jogging track for free.

Seniors should not have to pay to walk the track!

Seniors should walk the track free!

Shouldn't Itasca seniors have a room of their own?

Sometimes the front desk employees are not too friendly-same as on the phone.

Spending our tax money dollars on B.S. get rid of the skunks!

Swim lessons instructors need to be trained. We go to Chicago swim school! Dance chose Elk Grove better value for money.

Thank you Park Board! (2)

Thank you to staff for kindness and helpfulness at fitness!

The baseball diamonds need attention. With just a little water, they're not usable.

The baseball fields (Washington Park) should be labeled which field as well as grass repair due to Itasca Fest.

The fitness center charges too much. I have no idea where they bird sanctuary or the tennis courts are.

The lady at the front desk [personal name omitted] has no customer service skills. She is rarely able to provide info or answer questions and makes no effort to find out. And she's not friendly. This is a huge turn-off for us and we will avoid the rec center for this reason.

The nature center is underused- no nature, abandoned structures- it has turned into a dog-walking park-nothing to draw residents except special events.

The park district staff is extremely rude. Also, I would like a nice day care facility with more hours available to use it. I have not joined fitness center because there is no Pilates class.

The park programs were more important when we had a family living here.

The pool bathrooms are gross and the hours are horrible. More money needs to be put in Nature Center.

The sports program such as baseball and basketball need a lot more organization. We have been pretty disappointed with them that we are going with Roselle or Bloomingdale coaches need to be more organized, more respectful with parents and players with how they talk, language used around the children, and the way they encourage their players. We have experienced an increase of bad language around the children, fighting among parents, and poor sportsmanship. If we do not see any changes, we might never return to Itasca sports!

The stuff at the fitness center is terrible. My wife and I used to be members but then left to pay more at Addison - better staff and pool.

This may already be in effect after this past summer, but could we devise a way to keep track of what level each child has successfully passed swimming? Elk Grove village has completed this method). The locker rooms in waterpark need more maintenance and regular clean up.

Try to offer suggestions on other programs at other park districts that we could sign up for if you must cancel.

Upstairs at the desk (fitness center) some employees do very little work. If the supplies for wiping down the equipment are out they will not make any effort to notice. One young woman when she comes to work the first thing she does is get on her cell phone. I would look around see if supplies are needed and waste baskets need to be emptied.

Walking track should be free like Wood Dale park district.

Waterpark did not work well with my child's needs at swimming lessons last year. He was diving off boards one session and moved to baby session due to lack of instructions. I can either be satisfied or dissatisfied with whom I speak to on the phone. I didn't receive open house information my son's 1st year of preschool. I was dissatisfied with swim lessons and removed my child from this.

We are retired Seniors (age 77) and spend winters in Florida.

We only use the parks and nature center when grandchild is visiting

We used Park District when our children were growing up - now our grandchildren use many programs. I'm still looking for me - Crafts (knitting, crocheting?).

What happened to all the military displays in the nature center? There needs to be building upgrades. Don't need to pave trails just maintain.

Why are we charged to walk the track? We should not be charged.

Why is there a hole in the ground in the middle of the softball field between Benson School and the park district's Gymnasium? Been there for 3 weeks! Excellent pre-school program. Especially hardworking and caring teachers - Ms. Wendy and Ms. Tracy. Also our sincere thanks and appreciation for the babysitting (Kids Klub) Program -- Ms. Brenda does an excellent job watching our Grand Kids. She has a difficult job - but is always smiling.

Wish gymnastics was as much as a priority as the soccer/basketball sports- do not get enough exposure. Life guards were having a difficult time dealing with their peers who were being aggressive at the pool. I had to step in and tell kids to stop rough housing and to stop splashing the life guard. The life guards are nice, but some do not have the maturity to handle the job. They have a job to do, and cannot allow their peers to distract and take advantage of them while on duty. Makes for an unsafe environment for all. I did like the swim lessons and felt that my children did advance. I wish there was a winter option to continue swim lessons. maybe a partnership with another community park district or high school. Also gymnastics should get more focus. Send home flyers from the schools to promote - we get them from soccer/basketball. It would also be nice to have a bigger space to practice. These girls work hard in very cramped environment that running track needs more space.

Would like fitness center to have longer (later) hours on weekends.

Would like it if Fitness Center was open till midnight. And would like it if they cleaned the machines (the spray they use makes me cough) after hours, or cleaned without spraying.

Would like more group classes available in the evening since I work during the day.

Would use fitness center if open 5 am or earlier or 10 pm or later.

You have a great focus on kids stuff. Not so much on adults and senior activities and not at a time that's convenient for those who work.

APPENDIX B: ITASCA PARK DISTRICT COMMUNITY SURVEY CROSS_TABS

	Gender		Years lived in Itasca					Age					Participate/Month		
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more
Gender	n=72	n=218	n=15	n=23	n=33	n=57	n=155	n=7	n=36	n=53	n=58	n=61	n=74	n=117	n=170
Male	100%	0%	20%	4%	30%	23%	28%	14%	19%	17%	26%	23%	35%	28%	23%
Female	0%	100%	80%	96%	70%	77%	72%	86%	81%	83%	74%	77%	65%	72%	77%

What is your age?	n=72	n=217	n=16	n=26	n=33	n=58	n=165	n=7	n=38	n=55	n=63	n=63	n=80	n=124	n=178
<18	0%	0%	19%	8%	3%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
18-22	0%	0%	56%	38%	27%	10%	2%	0%	0%	0%	0%	0%	0%	0%	0%
23-29	1%	3%	13%	23%	45%	33%	7%	100%	0%	0%	0%	0%	0%	4%	1%
30-39	10%	13%	13%	23%	3%	29%	21%	0%	100%	0%	0%	0%	0%	10%	15%
40-49	13%	20%	0%	4%	15%	14%	28%	0%	0%	100%	0%	0%	0%	9%	24%
50-59	21%	20%	0%	4%	6%	14%	41%	0%	0%	0%	100%	0%	0%	24%	18%
60-69	19%	22%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	23%	19%
70	36%	22%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	31%	24%

Household status:	n=65	n=205	n=16	n=24	n=33	n=54	n=150	n=7	n=37	n=54	n=56	n=56	n=68	n=111	n=167
Single	11%	16%	25%	25%	6%	15%	13%	43%	5%	2%	25%	11%	21%	20%	11%
Married	80%	76%	63%	75%	94%	81%	77%	57%	86%	96%	70%	84%	63%	73%	82%
Other	9%	8%	13%	0%	0%	4%	11%	0%	8%	2%	5%	5%	16%	7%	7%

How many years have you lived in Itasca?	n=70	n=213	n=16	n=26	n=33	n=58	n=169	n=7	n=37	n=54	n=61	n=61	n=78	n=125	n=173
1 year or less	4%	6%	100%	0%	0%	0%	0%	43%	24%	4%	3%	0%	0%	8%	4%
2 to 5 years	1%	10%	0%	100%	0%	0%	0%	29%	27%	11%	10%	2%	1%	7%	10%
6 to 10 years	14%	11%	0%	0%	100%	0%	0%	14%	24%	28%	2%	8%	3%	10%	12%
11 to 19 years	19%	21%	0%	0%	0%	100%	0%	0%	16%	35%	28%	13%	10%	15%	22%
20 or more years	61%	53%	0%	0%	0%	0%	100%	14%	8%	22%	57%	77%	86%	60%	53%

Gender		Years lived in Itasca						Age						Participate/Month	
Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more	

Including yourself, how many people in each age category live in your home? Please write # of people in each appropriate age group

1/more	n=68	n=205	n=16	n=25	n=33	n=55	n=159	n=7	n=37	n=55	n=56	n=61	n=74	n=120	n=171
0-2	12%	12%	44%	24%	15%	2%	11%	29%	35%	5%	4%	10%	11%	15%	10%
3-4	9%	8%	25%	24%	18%	7%	4%	0%	38%	13%	4%	2%	3%	3%	13%
5-10	12%	21%	19%	36%	55%	29%	3%	14%	46%	58%	4%	0%	0%	4%	27%
11-14	3%	13%	13%	12%	21%	24%	2%	0%	8%	36%	9%	0%	0%	4%	13%
15-17	6%	7%	0%	0%	9%	15%	5%	0%	0%	20%	11%	3%	0%	4%	8%
18-24	18%	11%	13%	8%	0%	15%	14%	43%	0%	16%	38%	5%	1%	9%	15%
25-34	6%	14%	31%	44%	18%	2%	8%	57%	43%	2%	13%	8%	3%	13%	11%
35-44	18%	22%	50%	32%	55%	24%	9%	14%	59%	55%	0%	8%	4%	14%	26%
45-54	16%	23%	13%	28%	18%	42%	14%	14%	5%	51%	41%	5%	7%	17%	25%
55-59	10%	16%	13%	16%	9%	15%	14%	14%	3%	2%	59%	2%	5%	18%	5%
60+	51%	42%	13%	20%	18%	31%	61%	14%	8%	4%	14%	87%	82%	49%	40%

On average, how often do you or other members of your family participate in or attend the Park District per month?

	n=72	n=215	n=16	n=26	n=33	n=57	n=166	n=7	n=38	n=54	n=62	n=61	n=80	n=126	n=181
Never	18%	22%	38%	27%	18%	14%	22%	71%	11%	9%	23%	28%	23%	51%	0%
Less than 1	28%	17%	25%	8%	18%	19%	23%	0%	21%	11%	26%	18%	25%	49%	0%
Once a month	3%	8%	6%	8%	9%	11%	4%	14%	8%	4%	6%	7%	6%	0%	11%
2-3 times	7%	7%	6%	12%	6%	11%	6%	0%	5%	9%	11%	7%	6%	0%	13%
4 or more times	44%	46%	25%	46%	48%	46%	45%	14%	55%	67%	34%	41%	40%	0%	76%

What is or would be your preferred method to register for programs? (check one)

	n=68	n=199	n=14	n=23	n=31	n=58	n=153	n=6	n=37	n=52	n=56	n=58	n=73	n=110	n=174
In person	44%	36%	7%	9%	23%	47%	43%	0%	16%	31%	52%	41%	44%	26%	44%
Phone	7%	8%	0%	4%	10%	2%	10%	0%	5%	0%	2%	10%	18%	11%	6%
Fax	0%	1%	0%	0%	0%	0%	1%	0%	0%	0%	0%	2%	0%	0%	1%
Mail	10%	7%	0%	17%	10%	5%	9%	17%	5%	4%	11%	9%	11%	15%	5%
E-mail	13%	8%	7%	9%	19%	9%	9%	0%	11%	12%	5%	12%	7%	13%	9%
Online	25%	41%	86%	61%	39%	38%	27%	83%	62%	54%	30%	26%	21%	36%	36%

Gender		Years lived in Itasca						Age						Participate/Month	
Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/	>1	1/more

Please rank, using 1 (most) to 10 (least), where you find information about Itasca Park District facilities and programs: select one response per column

Average rating

Park District Seasonal Brochure	1.8	1.5	2.6	1.6	1.2	1.4	1.6	3.8	1.3	1.2	1.8	1.2	2.0	2.0	1.4
Website	4.0	4.2	3.5	3.1	3.2	4.3	4.9	3.5	3.1	3.6	4.1	5.0	6.0	4.1	4.2
Facebook/Social Media	7.8	7.6	6.6	7.4	6.5	6.8	8.4	5.3	7.0	6.7	7.5	8.9	9.0	7.6	7.5
E-Newsletters	5.9	6.3	6.1	8.2	5.0	5.9	6.4	6.0	6.7	5.7	6.3	6.3	6.3	6.0	6.3
Sign Board	4.5	4.5	5.0	4.6	5.5	4.8	4.2	7.0	5.5	4.3	4.4	4.7	3.7	4.8	4.4
Flyers	4.7	4.3	4.4	4.0	4.6	4.8	4.4	6.3	4.9	4.1	4.4	4.4	4.4	4.6	4.4
Village Newsletter	3.0	3.9	4.8	3.2	4.7	3.7	3.4	5.2	4.3	4.8	3.4	2.9	3.1	3.0	4.2
Word of Mouth	5.1	4.8	4.3	5.6	4.8	5.3	4.7	3.5	4.6	5.2	5.6	4.7	4.3	5.2	4.8
Newspapers	6.6	6.8	7.0	6.1	7.7	7.1	6.4	5.3	7.3	8.0	6.2	6.2	6.3	6.4	7.1
Other	8.4	8.5	8.4	10.0	9.7	8.3	8.0	3.0	9.9	8.7	8.7	7.1	10.0	9.0	8.1

Do you or members of your family currently have a membership for the following?

Fitness Center	n=68	n=210	n=16	n=26	n=32	n=56	n=160	n=7	n=38	n=53	n=62	n=60	n=74	n=121	n=174
Yes	46%	42%	19%	46%	34%	46%	45%	29%	45%	45%	42%	47%	43%	9%	67%
No	54%	58%	81%	54%	66%	54%	55%	71%	55%	55%	58%	53%	57%	91%	33%
Itasca Senior Club	54	186	14	21	31	45	144	6	32	49	50	51	67	118	138
Yes	13%	11%	0%	0%	0%	7%	19%	0%	0%	2%	4%	12%	31%	3%	20%
No	87%	89%	100%	100%	100%	93%	81%	100%	100%	98%	96%	88%	69%	97%	80%
Waterpark	54	188	15	24	32	46	137	7	34	53	51	51	60	122	135
Yes	15%	26%	20%	46%	34%	39%	12%	14%	38%	53%	12%	18%	5%	9%	38%
No	85%	74%	80%	54%	66%	61%	88%	86%	62%	47%	88%	82%	95%	92%	62%
Youth Open Gym	53	177	14	22	33	43	129	6	34	50	49	48	56	119	124
Yes	4%	6%	7%	0%	12%	9%	2%	0%	9%	14%	4%	0%	0%	0%	10%
No	96%	94%	93%	100%	88%	91%	98%	100%	91%	86%	96%	100%	100%	100%	90%

If the following were allowed or available would you be more likely to rent one of our party rooms at the Recreation Center?

Alcohol	n=66	n=203	n=16	n=23	n=33	n=54	n=151	n=7	n=37	n=52	n=59	n=58	n=69	n=117	n=165
Yes	29%	43%	63%	39%	27%	37%	45%	71%	51%	40%	49%	40%	30%	37%	44%
No	71%	57%	38%	61%	73%	63%	55%	29%	49%	60%	51%	60%	70%	63%	56%
Catering	n=68	n=203	n=16	n=23	n=33	n=55	n=153	n=7	n=37	n=53	n=58	n=60	n=70	n=119	n=166
Yes	43%	56%	69%	61%	42%	47%	56%	71%	62%	57%	50%	50%	51%	47%	58%
No	57%	44%	31%	39%	58%	53%	44%	29%	38%	43%	50%	50%	49%	53%	42%
Linens	n=63	n=198	n=15	n=23	n=32	n=54	n=145	n=7	n=35	n=53	n=55	n=58	n=67	n=114	n=160
Yes	27%	44%	47%	43%	28%	44%	43%	29%	49%	47%	40%	43%	36%	35%	47%
No	73%	56%	53%	57%	72%	56%	57%	71%	51%	53%	60%	57%	64%	65%	53%
Staff Servers	n=63	n=197	n=15	n=23	n=33	n=53	n=143	n=7	n=36	n=52	n=56	n=57	n=65	n=114	n=158
Yes	32%	46%	60%	39%	36%	43%	43%	43%	56%	48%	41%	39%	38%	35%	49%
No	68%	54%	40%	61%	64%	57%	57%	57%	44%	52%	59%	61%	62%	65%	51%

Gender		Years lived in Itasca						Age						Participate/Month	
Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/	>1	1/more

Which Park District facility or park have you or members of your household visited in the past year? (check all that apply)

	n=71	n=214	n=15	n=24	n=32	n=57	n=166	n=6	n=38	n=54	n=62	n=62	n=76	n=114	n=170
None	16%	13%	7%	8%	3%	7%	20%	0%	3%	2%	15%	15%	28%	29%	4%
Baseball Diamonds	16%	23%	27%	21%	41%	18%	17%	17%	32%	37%	10%	18%	16%	13%	26%
Fitness Center	55%	57%	33%	63%	56%	67%	55%	50%	58%	67%	60%	58%	51%	30%	76%
Garden Plots	4%	8%	7%	13%	9%	7%	7%	17%	8%	15%	5%	10%	4%	5%	10%
Nature Center	50%	61%	60%	67%	69%	68%	51%	50%	79%	80%	61%	55%	37%	45%	68%
Parks	53%	56%	73%	67%	78%	67%	43%	50%	82%	81%	50%	52%	32%	41%	64%
Playgrounds	34%	47%	87%	63%	59%	46%	34%	67%	74%	67%	34%	39%	24%	33%	50%
Ray Franzen Bird Sanctuary	11%	13%	20%	21%	22%	16%	7%	0%	16%	15%	13%	11%	8%	10%	13%
Recreation Center	28%	42%	33%	42%	53%	44%	35%	17%	58%	57%	34%	39%	24%	17%	53%
Soccer Fields	5%	14%	7%	17%	41%	16%	3%	17%	29%	31%	3%	2%	1%	3%	17%
Softball Complex	5%	8%	7%	8%	13%	9%	6%	17%	5%	19%	6%	5%	4%	2%	11%
Tennis Courts	14%	12%	13%	13%	25%	21%	7%	0%	18%	31%	13%	3%	3%	6%	16%
Waterpark	38%	47%	53%	58%	81%	58%	31%	50%	76%	81%	26%	45%	20%	30%	56%

Please rate the importance to you and your family of each of the following park and recreation priorities:

<i>"High Priority"</i>	n=61	n=180	n=13	n=22	n=31	n=48	n=131	n=6	n=37	n=51	n=49	n=52	n=55	n=109	n=164
Acquisition of ADA Vehicle	7%	12%	8%	9%	6%	6%	14%	0%	5%	2%	18%	15%	11%	12%	9%
Athletic Field Routine Maintenance	27%	34%	50%	22%	58%	35%	25%	50%	43%	53%	24%	31%	11%	23%	37%
Continued Programming at Nature Center	36%	56%	67%	52%	48%	58%	49%	33%	58%	58%	50%	57%	41%	52%	51%
Garden Plots	10%	19%	27%	22%	16%	14%	16%	17%	18%	14%	21%	25%	9%	19%	15%
Increase Number of Designated Soccer Fields	11%	15%	7%	14%	31%	12%	11%	20%	35%	18%	11%	6%	7%	8%	17%
Irrigation of Softball Complex Fields	8%	13%	7%	14%	26%	14%	7%	0%	14%	10%	19%	8%	9%	7%	15%
Itasca Senior Club	22%	30%	7%	22%	0%	25%	36%	0%	3%	10%	39%	35%	44%	25%	30%
Open Space/Passive Recreation	38%	43%	53%	41%	35%	45%	41%	33%	37%	47%	48%	56%	23%	47%	39%
Pathways at Ray Franzen Bird Sanctuary	28%	28%	33%	26%	30%	25%	26%	40%	28%	29%	28%	31%	20%	32%	25%
Playgrounds	56%	64%	87%	78%	77%	62%	53%	83%	89%	76%	56%	61%	35%	55%	66%
Sportsmanship Training in Athletics	24%	37%	50%	35%	35%	33%	31%	50%	43%	43%	38%	28%	20%	24%	40%
Travel Athletics (Basketball, Soccer, etc.)	13%	26%	36%	30%	34%	38%	9%	50%	49%	40%	17%	4%	4%	14%	28%
Waterpark Bathhouse Upgrades	19%	47%	43%	46%	59%	42%	33%	33%	65%	60%	29%	37%	21%	28%	48%
Other	17%	46%	50%	33%	67%	44%	34%	0%	70%	71%	44%	29%	0%	17%	58%

Gender		Years lived in Itasca						Age						Participate/Month	
Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more	

The Itasca Park District would like your opinion about a variety of issues. Please select the response that most closely reflects your level of agreement with each of the following:

"Strongly Agree/Agree"

Itasca Park District and recreation facilities add to the value of my home	83%	92%	93%	92%	94%	95%	87%	67%	95%	93%	90%	88%	89%	88%	91%
Overall, I am satisfied with the Itasca Park District	84%	92%	100%	96%	84%	93%	88%	83%	89%	83%	91%	97%	88%	87%	92%
The Park District is responsive to the recreation needs of the community	88%	92%	100%	92%	80%	91%	92%	67%	83%	87%	95%	95%	93%	89%	92%
I am satisfied with the level of maintenance in my neighborhood park	92%	94%	100%	100%	91%	95%	90%	100%	92%	93%	92%	95%	91%	91%	94%
I feel safe in the parks	100%	99%	100%	100%	97%	98%	99%	100%	97%	100%	98%	98%	100%	99%	99%
Overall, the Itasca Park District offers good value for the money	80%	89%	93%	92%	81%	93%	83%	17%	87%	91%	84%	86%	83%	83%	88%
Parks & recreation opportunities are important in my decision to reside in Itasca	57%	73%	87%	79%	69%	69%	65%	83%	89%	81%	53%	74%	61%	57%	77%
The Park District is an important provider of recreation for my family	73%	76%	93%	87%	81%	82%	67%	67%	100%	86%	63%	77%	65%	59%	85%
The overall image of the Itasca Park District is excellent	88%	93%	100%	96%	78%	96%	91%	83%	95%	79%	97%	97%	91%	92%	91%

The Itasca Park District wants to schedule recreational activities and special events at a time that is most convenient for you and your family. Please indicate when you and members of your family can best utilize our facilities and programs. (select all that apply)

6AM – 8AM															
Teens 11-17 Su	0%	4%	0%	8%	0%	4%	5%	0%	3%	2%	0%	0%	33%	4%	3%
Teens 11-17 M	0%	3%	0%	8%	4%	0%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 T	0%	3%	0%	8%	4%	0%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 W	0%	3%	0%	8%	4%	0%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 Th	0%	3%	0%	8%	4%	0%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 F	0%	4%	0%	8%	4%	4%	0%	0%	7%	2%	0%	0%	0%	0%	4%
Teens 11-17 S	0%	4%	0%	8%	4%	4%	0%	0%	7%	2%	0%	0%	0%	0%	4%
Children under 11 Su	27%	6%	8%	17%	17%	4%	5%	0%	17%	7%	0%	17%	0%	8%	10%
Children under 11 M	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Children under 11 T	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Children under 11 W	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Children under 11 Th	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Children under 11 F	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Children under 11 S	20%	6%	8%	17%	13%	4%	5%	0%	13%	7%	0%	17%	0%	4%	12%

	Gender		Years lived in Itasca					Age						Participate/Month	
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/	>11/more
8AM - Noon															
Teens 11-17 Su	0%	14%	8%	8%	13%	14%	11%	0%	7%	16%	11%	0%	33%	8%	13%
Teens 11-17 M	0%	5%	0%	8%	4%	0%	11%	0%	7%	0%	0%	33%	0%	0%	6%
Teens 11-17 T	0%	5%	0%	8%	4%	0%	11%	0%	7%	0%	0%	33%	0%	0%	6%
Teens 11-17 W	0%	5%	0%	8%	4%	0%	11%	0%	7%	0%	0%	33%	0%	0%	6%
Teens 11-17 Th	0%	5%	0%	8%	4%	0%	11%	0%	7%	0%	0%	33%	0%	0%	6%
Teens 11-17 F	0%	6%	0%	8%	4%	4%	11%	0%	7%	2%	0%	33%	0%	0%	7%
Teens 11-17 S	7%	17%	0%	8%	22%	21%	11%	0%	7%	22%	22%	0%	0%	4%	19%
Children under 11 Su	27%	27%	42%	42%	35%	18%	16%	50%	43%	24%	0%	17%	0%	31%	25%
Children under 11 M	7%	14%	8%	17%	22%	7%	11%	0%	30%	7%	0%	0%	0%	8%	14%
Children under 11 T	7%	13%	17%	17%	17%	7%	11%	0%	30%	7%	0%	0%	0%	8%	14%
Children under 11 W	13%	12%	8%	17%	22%	7%	5%	0%	27%	7%	0%	0%	0%	12%	12%
Children under 11 Th	13%	13%	17%	17%	22%	7%	11%	0%	33%	7%	0%	0%	0%	12%	14%
Children under 11 F	7%	13%	8%	17%	22%	7%	5%	0%	27%	7%	0%	0%	0%	8%	13%
Children under 11 S	60%	44%	42%	50%	78%	32%	32%	50%	67%	47%	0%	17%	33%	31%	52%
Noon – 4PM															
Teens 11-17 Su	20%	27%	8%	8%	26%	43%	21%	0%	10%	33%	33%	33%	33%	19%	28%
Teens 11-17 M	7%	3%	0%	8%	0%	4%	5%	0%	3%	2%	0%	0%	33%	0%	4%
Teens 11-17 T	7%	3%	0%	8%	0%	4%	5%	0%	3%	2%	0%	0%	33%	0%	4%
Teens 11-17 W	0%	3%	0%	8%	0%	4%	0%	0%	3%	2%	0%	0%	0%	0%	3%
Teens 11-17 Th	0%	3%	0%	8%	0%	4%	0%	0%	3%	2%	0%	0%	0%	0%	3%
Teens 11-17 F	0%	3%	0%	8%	0%	4%	0%	0%	3%	2%	0%	0%	0%	0%	3%
Teens 11-17 S	27%	26%	0%	8%	30%	39%	26%	0%	10%	36%	33%	33%	0%	12%	30%
Children under 11 Su	27%	44%	50%	58%	57%	25%	32%	100%	47%	42%	11%	33%	33%	38%	41%
Children under 11 M	7%	12%	17%	25%	17%	0%	11%	50%	17%	9%	0%	0%	33%	8%	13%
Children under 11 T	7%	12%	17%	25%	17%	4%	11%	50%	17%	11%	0%	0%	33%	8%	13%
Children under 11 W	13%	12%	17%	25%	22%	0%	11%	50%	20%	9%	0%	0%	33%	12%	13%
Children under 11 Th	13%	12%	17%	25%	22%	4%	11%	50%	20%	11%	0%	0%	33%	12%	13%
Children under 11 F	7%	12%	17%	25%	17%	0%	11%	50%	17%	9%	0%	0%	33%	8%	13%
Children under 11 S	47%	52%	50%	67%	74%	36%	42%	50%	63%	56%	11%	33%	33%	42%	55%

	Gender		Years lived in Itasca					Age						Participate/Month	
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more
4PM – 7PM															
Teens 11-17 Su	0%	23%	8%	8%	13%	36%	16%	0%	10%	27%	22%	0%	33%	8%	23%
Teens 11-17 M	20%	38%	17%	8%	26%	57%	37%	0%	13%	44%	67%	17%	33%	23%	38%
Teens 11-17 T	20%	38%	17%	8%	26%	57%	37%	0%	10%	44%	78%	17%	33%	23%	38%
Teens 11-17 W	20%	38%	17%	8%	26%	57%	37%	0%	10%	44%	78%	17%	33%	23%	38%
Teens 11-17 Th	20%	38%	17%	8%	26%	57%	37%	0%	10%	44%	78%	17%	33%	23%	38%
Teens 11-17 F	20%	34%	8%	8%	26%	54%	32%	0%	10%	42%	56%	17%	33%	15%	36%
Teens 11-17 S	7%	25%	8%	8%	17%	36%	21%	0%	13%	24%	33%	17%	33%	8%	26%
Children under 11 Su	33%	36%	25%	42%	52%	29%	21%	100%	43%	38%	0%	17%	0%	23%	39%
Children under 11 M	47%	56%	75%	67%	70%	43%	32%	50%	70%	62%	11%	17%	33%	46%	58%
Children under 11 T	47%	53%	67%	67%	70%	39%	32%	50%	67%	60%	11%	17%	33%	38%	58%
Children under 11 W	47%	53%	67%	67%	70%	39%	32%	50%	67%	60%	11%	17%	33%	38%	58%
Children under 11 Th	47%	55%	67%	75%	70%	39%	32%	50%	67%	62%	11%	17%	33%	42%	58%
Children under 11 F	47%	53%	58%	67%	70%	43%	32%	50%	63%	62%	11%	17%	33%	35%	59%
Children under 11 S	33%	40%	25%	50%	61%	29%	26%	50%	50%	38%	11%	17%	0%	23%	45%
7PM – 10PM															
Teens 11-17 Su	0%	17%	8%	8%	9%	21%	16%	0%	10%	20%	0%	0%	33%	12%	14%
Teens 11-17 M	7%	23%	17%	8%	17%	29%	21%	0%	13%	27%	11%	17%	33%	23%	19%
Teens 11-17 T	7%	23%	17%	8%	17%	29%	21%	0%	10%	27%	22%	17%	33%	23%	19%
Teens 11-17 W	7%	23%	17%	8%	17%	29%	21%	0%	10%	27%	22%	17%	33%	23%	19%
Teens 11-17 Th	7%	23%	17%	8%	17%	29%	21%	0%	10%	27%	22%	17%	33%	23%	19%
Teens 11-17 F	13%	26%	8%	8%	17%	36%	32%	0%	10%	29%	44%	17%	33%	27%	22%
Teens 11-17 S	0%	19%	8%	8%	13%	25%	16%	0%	10%	22%	11%	0%	33%	15%	16%
Children under 11 Su	7%	10%	8%	25%	9%	4%	11%	100%	17%	4%	0%	17%	33%	12%	9%
Children under 11 M	27%	13%	25%	25%	22%	11%	11%	0%	23%	13%	0%	17%	33%	27%	13%
Children under 11 T	27%	12%	17%	25%	22%	11%	11%	0%	20%	13%	0%	17%	33%	23%	13%
Children under 11 W	27%	12%	17%	25%	22%	11%	11%	0%	20%	13%	0%	17%	33%	23%	13%
Children under 11 Th	27%	10%	17%	25%	22%	7%	11%	0%	20%	11%	0%	17%	33%	19%	13%
Children under 11 F	27%	12%	17%	25%	22%	11%	11%	0%	20%	13%	0%	17%	33%	19%	16%
Children under 11 S	20%	13%	17%	25%	17%	11%	11%	100%	20%	9%	11%	17%	33%	19%	14%

	Gender		Years lived in Itasca					Age					Participate/Month		
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more
10PM - Midnight															
Teens 11-17 Su	0%	5%	0%	8%	0%	7%	5%	0%	7%	2%	0%	0%	33%	8%	3%
Teens 11-17 M	0%	5%	0%	8%	0%	7%	5%	0%	7%	2%	0%	0%	33%	8%	3%
Teens 11-17 T	0%	5%	0%	8%	0%	7%	5%	0%	7%	2%	0%	0%	33%	8%	3%
Teens 11-17 W	0%	5%	0%	8%	0%	7%	5%	0%	7%	2%	0%	0%	33%	8%	3%
Teens 11-17 Th	0%	5%	0%	8%	0%	7%	5%	0%	7%	2%	0%	0%	33%	8%	3%
Teens 11-17 F	0%	8%	0%	8%	0%	11%	11%	0%	7%	4%	11%	0%	33%	12%	4%
Teens 11-17 S	0%	5%	0%	8%	0%	7%	5%	0%	7%	2%	0%	0%	33%	8%	3%
Children under 11 Su	7%	6%	8%	17%	4%	4%	5%	0%	13%	2%	0%	0%	33%	4%	7%
Children under 11 M	0%	5%	0%	8%	4%	4%	5%	50%	10%	0%	0%	0%	33%	4%	4%
Children under 11 T	0%	5%	0%	8%	4%	4%	5%	50%	10%	0%	0%	0%	33%	4%	4%
Children under 11 W	0%	5%	0%	8%	4%	4%	5%	50%	10%	0%	0%	0%	33%	4%	4%
Children under 11 Th	0%	5%	0%	8%	4%	4%	5%	50%	10%	0%	0%	0%	33%	4%	4%
Children under 11 F	0%	5%	0%	8%	4%	4%	5%	50%	10%	0%	0%	0%	33%	4%	4%
Children under 11 S	7%	5%	8%	8%	4%	4%	5%	50%	10%	2%	0%	0%	33%	4%	6%

Midnight – 6AM

Teens 11-17 Su	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 M	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 T	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 W	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 Th	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 F	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Teens 11-17 S	0%	3%	0%	8%	0%	4%	0%	0%	7%	0%	0%	0%	0%	0%	3%
Children under 11 Su	7%	5%	8%	17%	4%	4%	0%	0%	13%	2%	0%	0%	0%	0%	7%
Children under 11 M	0%	4%	0%	8%	4%	4%	0%	0%	10%	0%	0%	0%	0%	0%	4%
Children under 11 T	0%	4%	0%	8%	4%	4%	0%	0%	10%	0%	0%	0%	0%	0%	4%
Children under 11 W	0%	4%	0%	8%	4%	4%	0%	0%	10%	0%	0%	0%	0%	0%	4%
Children under 11 Th	0%	4%	0%	8%	4%	4%	0%	0%	10%	0%	0%	0%	0%	0%	4%
Children under 11 F	0%	4%	0%	8%	4%	4%	0%	0%	10%	0%	0%	0%	0%	0%	4%
Children under 11 S	7%	4%	8%	8%	4%	4%	0%	0%	10%	2%	0%	0%	0%	0%	6%

Gender		Years lived in Itasca					Age						Participate/Month	
Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more

Select all that apply

6AM – 8AM															
Adults 18-59 Su	19%	16%	36%	17%	29%	15%	14%	17%	25%	28%	29%	2%	3%	13%	18%
Adults 18-59 M	8%	22%	18%	39%	21%	19%	14%	17%	32%	35%	25%	4%	5%	9%	24%
Adults 18-59 T	8%	21%	18%	39%	21%	19%	14%	17%	32%	35%	25%	2%	5%	9%	24%
Adults 18-59 W	8%	21%	18%	39%	21%	19%	14%	17%	29%	35%	25%	4%	5%	9%	24%
Adults 18-59 Th	8%	21%	18%	39%	21%	19%	14%	17%	32%	35%	25%	2%	5%	9%	24%
Adults 18-59 F	8%	21%	18%	39%	25%	19%	13%	17%	32%	33%	25%	4%	5%	9%	24%
Adults 18-59 S	19%	23%	55%	28%	29%	25%	17%	17%	36%	43%	35%	2%	3%	20%	23%
Adults 60+ Su	4%	7%	9%	0%	0%	4%	10%	17%	0%	2%	4%	11%	10%	9%	6%
Adults 60+ M	6%	9%	0%	0%	0%	4%	14%	0%	0%	2%	2%	15%	18%	10%	8%
Adults 60+ T	6%	8%	0%	0%	0%	4%	14%	0%	0%	2%	2%	15%	15%	11%	7%
Adults 60+ W	6%	8%	0%	0%	0%	6%	12%	0%	0%	2%	2%	15%	15%	11%	7%
Adults 60+ Th	6%	7%	0%	0%	0%	2%	13%	0%	0%	2%	2%	13%	13%	9%	7%
Adults 60+ F	6%	8%	0%	0%	0%	6%	12%	0%	0%	2%	2%	17%	13%	10%	7%
Adults 60+ S	6%	8%	0%	0%	0%	4%	13%	0%	0%	2%	4%	13%	13%	11%	6%

8AM - Noon															
Adults 18-59 Su	19%	27%	45%	33%	42%	32%	17%	33%	46%	43%	43%	4%	2%	24%	25%
Adults 18-59 M	8%	20%	9%	17%	25%	25%	15%	0%	18%	41%	24%	7%	7%	7%	23%
Adults 18-59 T	6%	21%	9%	17%	25%	25%	15%	0%	18%	41%	24%	7%	7%	7%	23%
Adults 18-59 W	8%	20%	9%	17%	29%	25%	14%	0%	21%	41%	22%	7%	7%	9%	22%
Adults 18-59 Th	8%	21%	9%	17%	29%	25%	15%	0%	21%	41%	22%	9%	7%	9%	23%
Adults 18-59 F	6%	21%	9%	17%	29%	26%	14%	0%	21%	39%	25%	7%	7%	9%	23%
Adults 18-59 S	19%	36%	64%	44%	58%	38%	21%	50%	61%	63%	43%	7%	3%	24%	36%
Adults 60+ Su	13%	11%	9%	0%	0%	9%	17%	17%	0%	2%	8%	20%	18%	12%	11%
Adults 60+ M	29%	26%	0%	0%	4%	15%	42%	0%	0%	2%	4%	50%	60%	21%	30%
Adults 60+ T	27%	22%	0%	0%	0%	15%	38%	0%	0%	2%	4%	48%	50%	20%	26%
Adults 60+ W	29%	25%	0%	0%	4%	17%	41%	0%	0%	2%	4%	50%	58%	22%	29%
Adults 60+ Th	27%	21%	0%	0%	0%	13%	37%	0%	0%	2%	4%	46%	48%	17%	26%
Adults 60+ F	31%	27%	0%	0%	4%	19%	42%	0%	0%	2%	4%	52%	62%	23%	30%
Adults 60+ S	13%	19%	0%	0%	0%	9%	30%	0%	0%	2%	8%	35%	33%	17%	18%

	Gender		Years lived in Itasca					Age						Participate/Month	
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more
Noon – 4PM															
Adults 18-59 Su	21%	30%	27%	50%	50%	34%	20%	33%	36%	57%	45%	9%	3%	24%	30%
Adults 18-59 M	2%	15%	0%	17%	21%	17%	8%	0%	14%	28%	14%	7%	3%	4%	16%
Adults 18-59 T	2%	15%	9%	17%	21%	17%	8%	0%	14%	28%	16%	7%	3%	5%	16%
Adults 18-59 W	2%	15%	9%	17%	21%	17%	8%	0%	14%	28%	16%	7%	3%	5%	16%
Adults 18-59 Th	4%	15%	9%	17%	25%	17%	8%	0%	18%	28%	16%	7%	3%	6%	16%
Adults 18-59 F	6%	16%	0%	17%	25%	21%	10%	0%	18%	26%	24%	7%	3%	7%	18%
Adults 18-59 S	15%	33%	36%	50%	54%	34%	18%	33%	39%	65%	37%	11%	2%	21%	33%
Adults 60+ Su	17%	15%	9%	11%	0%	9%	23%	17%	4%	2%	4%	30%	28%	17%	14%
Adults 60+ M	25%	18%	0%	0%	4%	13%	30%	0%	0%	2%	2%	33%	47%	16%	22%
Adults 60+ T	25%	17%	0%	0%	4%	13%	30%	0%	0%	2%	2%	30%	47%	18%	20%
Adults 60+ W	25%	18%	0%	0%	4%	15%	30%	0%	0%	2%	2%	33%	48%	17%	22%
Adults 60+ Th	25%	16%	0%	0%	4%	13%	28%	0%	0%	2%	2%	30%	43%	17%	19%
Adults 60+ F	23%	16%	0%	0%	0%	15%	27%	0%	0%	2%	2%	33%	40%	16%	19%
Adults 60+ S	17%	14%	0%	6%	4%	9%	24%	0%	4%	2%	4%	30%	30%	17%	14%
4PM – 7PM															
Adults 18-59 Su	19%	27%	27%	44%	42%	32%	17%	50%	32%	50%	37%	2%	7%	26%	24%
Adults 18-59 M	17%	30%	27%	44%	38%	34%	18%	50%	36%	43%	47%	9%	5%	26%	28%
Adults 18-59 T	19%	30%	36%	44%	38%	34%	19%	50%	36%	43%	51%	7%	5%	27%	28%
Adults 18-59 W	17%	29%	36%	44%	38%	32%	18%	50%	36%	43%	47%	7%	5%	26%	27%
Adults 18-59 Th	17%	30%	36%	44%	38%	34%	18%	50%	36%	43%	49%	7%	5%	27%	27%
Adults 18-59 F	17%	28%	27%	39%	42%	30%	18%	33%	39%	41%	45%	7%	5%	23%	27%
Adults 18-59 S	19%	28%	27%	44%	46%	32%	18%	50%	36%	54%	37%	2%	5%	22%	27%
Adults 60+ Su	8%	8%	9%	0%	4%	2%	14%	17%	0%	2%	4%	15%	13%	10%	8%
Adults 60+ M	8%	12%	0%	6%	4%	2%	21%	0%	4%	2%	2%	30%	20%	12%	12%
Adults 60+ T	8%	12%	0%	6%	13%	2%	20%	0%	4%	2%	2%	30%	20%	11%	13%
Adults 60+ W	10%	11%	0%	6%	8%	2%	20%	0%	4%	2%	2%	28%	20%	12%	12%
Adults 60+ Th	8%	12%	0%	6%	8%	2%	21%	0%	4%	2%	2%	30%	20%	11%	13%
Adults 60+ F	8%	12%	0%	6%	4%	2%	20%	0%	4%	2%	2%	28%	18%	11%	12%
Adults 60+ S	6%	9%	0%	6%	8%	4%	14%	0%	0%	2%	6%	15%	17%	12%	8%

	Gender		Years lived in Itasca					Age						Participate/Month	
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more
7PM – 10PM															
Adults 18-59 Su	19%	27%	55%	33%	42%	23%	19%	33%	46%	41%	35%	7%	5%	23%	25%
Adults 18-59 M	27%	45%	55%	72%	58%	45%	30%	83%	64%	65%	67%	11%	8%	34%	44%
Adults 18-59 T	25%	45%	55%	72%	58%	43%	30%	83%	64%	65%	65%	11%	8%	35%	43%
Adults 18-59 W	29%	44%	55%	67%	58%	47%	30%	83%	64%	65%	67%	11%	8%	35%	44%
Adults 18-59 Th	27%	45%	55%	72%	58%	43%	31%	83%	64%	65%	67%	11%	8%	34%	44%
Adults 18-59 F	27%	40%	55%	61%	58%	42%	28%	67%	68%	59%	59%	11%	7%	33%	40%
Adults 18-59 S	19%	30%	55%	44%	50%	30%	18%	50%	54%	48%	37%	7%	5%	23%	29%
Adults 60+ Su	4%	8%	9%	0%	0%	0%	14%	17%	0%	2%	4%	13%	12%	9%	7%
Adults 60+ M	8%	12%	0%	6%	0%	2%	20%	0%	0%	2%	4%	26%	20%	12%	11%
Adults 60+ T	8%	11%	0%	6%	0%	2%	18%	0%	0%	2%	4%	22%	18%	13%	8%
Adults 60+ W	8%	11%	0%	6%	0%	2%	18%	0%	0%	2%	4%	22%	18%	12%	9%
Adults 60+ Th	8%	11%	0%	6%	0%	2%	18%	0%	0%	2%	4%	22%	18%	13%	8%
Adults 60+ F	10%	11%	0%	6%	0%	2%	20%	0%	0%	2%	4%	24%	20%	13%	10%
Adults 60+ S	8%	8%	0%	0%	0%	0%	15%	0%	0%	2%	4%	13%	15%	11%	7%
10PM - Midnight															
Adults 18-59 Su	8%	11%	36%	22%	13%	6%	9%	33%	14%	13%	18%	4%	3%	11%	10%
Adults 18-59 M	10%	15%	36%	33%	21%	11%	9%	67%	21%	22%	16%	4%	3%	10%	16%
Adults 18-59 T	10%	15%	36%	33%	21%	13%	9%	67%	21%	24%	16%	4%	3%	11%	16%
Adults 18-59 W	10%	15%	36%	33%	21%	11%	9%	67%	21%	22%	16%	4%	3%	10%	16%
Adults 18-59 Th	13%	16%	36%	33%	21%	15%	10%	67%	21%	24%	20%	4%	3%	13%	16%
Adults 18-59 F	13%	16%	36%	39%	17%	13%	11%	67%	21%	24%	22%	4%	3%	12%	17%
Adults 18-59 S	8%	14%	36%	22%	21%	9%	9%	33%	18%	22%	16%	4%	3%	11%	13%
Adults 60+ Su	2%	3%	0%	0%	0%	0%	6%	0%	0%	0%	2%	7%	5%	4%	3%
Adults 60+ M	2%	3%	0%	0%	0%	0%	7%	0%	0%	0%	2%	7%	7%	4%	4%
Adults 60+ T	2%	3%	0%	0%	0%	0%	6%	0%	0%	0%	2%	7%	5%	4%	3%
Adults 60+ W	2%	3%	0%	0%	0%	0%	7%	0%	0%	0%	2%	7%	7%	4%	4%
Adults 60+ Th	2%	3%	0%	0%	0%	0%	7%	0%	0%	0%	2%	7%	7%	4%	4%
Adults 60+ F	2%	3%	0%	0%	0%	0%	7%	0%	0%	0%	2%	7%	7%	4%	4%
Adults 60+ S	2%	3%	0%	0%	0%	0%	6%	0%	0%	0%	2%	7%	5%	4%	3%

	Gender		Years lived in Itasca					Age						Participate/Month	
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more
Midnight – 6AM															
Adults 18-59 Su	4%	6%	27%	17%	8%	4%	3%	17%	14%	7%	10%	0%	2%	5%	7%
Adults 18-59 M	2%	7%	27%	22%	8%	4%	2%	33%	18%	7%	6%	0%	2%	4%	7%
Adults 18-59 T	2%	7%	27%	22%	8%	4%	2%	33%	18%	7%	6%	0%	2%	4%	7%
Adults 18-59 W	2%	7%	27%	22%	8%	4%	2%	33%	18%	7%	6%	0%	2%	4%	7%
Adults 18-59 Th	2%	7%	27%	22%	8%	4%	2%	33%	18%	7%	6%	0%	2%	4%	7%
Adults 18-59 F	2%	8%	36%	22%	8%	4%	3%	50%	18%	7%	8%	0%	2%	5%	8%
Adults 18-59 S	4%	7%	36%	11%	13%	4%	3%	33%	18%	7%	8%	0%	2%	6%	7%
Adults 60+ Su	2%	2%	0%	0%	0%	2%	4%	0%	0%	0%	2%	4%	3%	4%	2%
Adults 60+ M	2%	1%	0%	0%	0%	0%	3%	0%	0%	0%	2%	2%	2%	1%	2%
Adults 60+ T	2%	2%	0%	0%	0%	2%	3%	0%	0%	0%	2%	4%	2%	2%	2%
Adults 60+ W	2%	2%	0%	0%	0%	2%	3%	0%	0%	0%	2%	4%	2%	2%	2%
Adults 60+ Th	2%	1%	0%	0%	0%	0%	3%	0%	0%	0%	2%	2%	2%	1%	2%
Adults 60+ F	2%	2%	0%	0%	0%	2%	3%	0%	0%	0%	2%	4%	2%	2%	2%
Adults 60+ S	2%	2%	0%	0%	0%	2%	3%	0%	0%	0%	2%	4%	2%	2%	2%

Please rate the following: "Very Satisfied/Satisfied"

Park District employee responsiveness

Telephone Calls	50%	65%	50%	57%	58%	73%	60%	43%	59%	78%	62%	45%	67%	47%	71%
E-mail	17%	36%	21%	33%	40%	38%	28%	29%	32%	59%	25%	20%	25%	24%	37%
Letters	23%	36%	29%	33%	37%	35%	32%	14%	38%	44%	27%	30%	30%	21%	40%
Faxes	7%	14%	14%	20%	17%	10%	13%	14%	15%	20%	13%	6%	13%	11%	14%
Personal Contacts	47%	57%	36%	45%	48%	65%	57%	29%	36%	73%	47%	54%	66%	39%	65%

	Gender		Years lived in Itasca					Age						Participate/Month	
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more
Programs															
Adult Basketball	11%	10%	0%	5%	7%	12%	11%	14%	3%	8%	17%	10%	9%	12%	9%
Adult Programs	26%	33%	0%	14%	20%	35%	37%	14%	13%	33%	35%	31%	38%	26%	34%
Adult Softball	11%	11%	0%	10%	3%	13%	13%	14%	3%	11%	17%	10%	11%	14%	9%
Adult Volleyball	13%	9%	0%	10%	7%	10%	11%	14%	3%	6%	17%	10%	11%	14%	7%
Aerobics	19%	32%	0%	18%	17%	31%	31%	14%	16%	31%	28%	35%	30%	18%	35%
Aqua Aerobics	12%	19%	0%	15%	10%	12%	22%	29%	3%	7%	18%	30%	18%	15%	18%
Babysitting	6%	12%	18%	15%	17%	13%	7%	29%	19%	8%	13%	6%	7%	10%	11%
Birthday Parties	12%	27%	8%	24%	42%	40%	11%	14%	39%	42%	19%	10%	13%	16%	29%
Early Childhood Programs	13%	22%	18%	27%	33%	27%	14%	43%	41%	31%	13%	6%	16%	14%	25%
Martial Arts	8%	11%	8%	15%	14%	14%	6%	14%	9%	13%	17%	4%	7%	12%	9%
Nature Center Programs	36%	52%	36%	59%	55%	62%	42%	29%	56%	72%	42%	33%	45%	37%	57%
Open Gym	36%	32%	23%	33%	50%	40%	25%	29%	33%	53%	37%	24%	18%	27%	36%
Preschool	10%	20%	9%	24%	29%	23%	13%	29%	22%	33%	11%	6%	17%	11%	21%
Senior Club	15%	20%	0%	10%	3%	20%	26%	14%	0%	4%	19%	18%	46%	18%	21%
Senior Programs	26%	23%	0%	15%	3%	18%	33%	14%	0%	7%	19%	22%	55%	21%	26%
Special Events/Trips	25%	29%	0%	25%	10%	33%	32%	43%	9%	22%	25%	18%	53%	25%	29%
Summer Day Camps	12%	19%	0%	25%	23%	24%	12%	43%	22%	23%	19%	6%	11%	11%	20%
Swim Lessons	21%	26%	25%	24%	39%	29%	19%	43%	24%	43%	21%	20%	13%	23%	25%
Teen Programs	13%	13%	0%	5%	17%	24%	9%	29%	3%	22%	16%	8%	9%	16%	10%
Youth Athletics – Basketball Little Hoops	10%	18%	8%	11%	37%	23%	8%	29%	28%	23%	17%	4%	9%	12%	19%
Youth Athletics – Basketball – WIBA	17%	18%	8%	16%	28%	29%	11%	29%	28%	25%	20%	8%	7%	16%	18%
Youth Athletics – Gymnastics Classes	13%	16%	17%	15%	27%	21%	10%	29%	22%	23%	13%	10%	9%	11%	19%
Youth Athletics – Gymnastics Team	8%	10%	8%	11%	13%	13%	6%	29%	9%	7%	13%	6%	9%	10%	10%
Youth Athletics – Soccer In-House League	12%	16%	8%	5%	29%	27%	8%	29%	22%	24%	15%	6%	7%	12%	17%
Youth Athletics – Swim Team	14%	14%	0%	6%	21%	23%	11%	29%	13%	21%	13%	13%	7%	17%	13%
Youth Athletics – T-Ball	15%	18%	8%	17%	40%	18%	12%	29%	32%	27%	13%	9%	9%	13%	19%
Youth Dance	10%	20%	9%	6%	28%	30%	12%	29%	23%	33%	13%	6%	14%	13%	21%

	Gender		Years lived in Itasca					Age					Participate/Month		
	Male	Female	1/less	2-5	6-10	11-19	20/more	23-29	30-39	40-49	50-59	60-69	70	Never/ >1	1/more
Facilities															
Baseball Diamonds	44%	40%	31%	25%	39%	43%	41%	43%	41%	48%	35%	35%	44%	38%	40%
Fitness Center	68%	70%	42%	59%	52%	74%	73%	57%	55%	72%	65%	76%	74%	59%	75%
Garden Plots	35%	34%	17%	20%	32%	27%	39%	50%	19%	38%	38%	33%	37%	36%	33%
Historical Depot Museum	50%	53%	38%	38%	37%	57%	57%	57%	41%	51%	44%	55%	64%	42%	58%
Nature Center	74%	74%	67%	73%	70%	80%	73%	71%	76%	88%	69%	65%	73%	66%	79%
Parks	81%	82%	67%	77%	81%	90%	81%	71%	82%	96%	78%	80%	74%	78%	84%
Playgrounds	71%	70%	80%	73%	74%	73%	64%	71%	82%	92%	61%	60%	59%	66%	72%
Ray Franzen Bird Sanctuary	48%	42%	33%	38%	41%	38%	46%	57%	35%	39%	46%	45%	43%	42%	44%
Recreation Center	66%	66%	33%	48%	61%	71%	69%	43%	61%	76%	66%	65%	63%	57%	71%
Soccer Fields	28%	28%	25%	40%	27%	24%	25%	33%	32%	28%	28%	21%	27%	24%	30%
Softball Complex	31%	28%	18%	15%	21%	29%	30%	50%	13%	35%	26%	27%	30%	26%	29%
Tennis Courts	33%	26%	17%	20%	21%	34%	27%	43%	16%	38%	26%	24%	28%	30%	25%
Waterpark	50%	64%	54%	59%	67%	64%	60%	57%	69%	82%	44%	59%	57%	58%	63%

ITASCA PARK DISTRICT COMMUNITY SURVEY

Please complete survey by: October 25, 2013
 Return by **mail** or complete **online**: www.stfrancis.edu/solutions

Your input will help shape the future.

The Itasca Park District is conducting a community survey of all residents. Your input is important for the Park District to include in its current and future planning. USF Solutions Resource Center, an educational research company, will review and analyze the results and supply the Park District with their findings.

We encourage all residents to complete the survey either through mail or online.

Please take a few moments to respond.

1. Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female	2. What is your age? <input type="checkbox"/> <18 <input type="checkbox"/> 18-22 <input type="checkbox"/> 23-29 <input type="checkbox"/> 30-39 <input type="checkbox"/> 40-49 <input type="checkbox"/> 50-59 <input type="checkbox"/> 60-69 <input type="checkbox"/> 70+
3. Household status: <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Other	4. How many years have you lived in Itasca? <input type="checkbox"/> 1 year or less <input type="checkbox"/> 2 to 5 years <input type="checkbox"/> 6 to 10 years <input type="checkbox"/> 11 to 19 years <input type="checkbox"/> 20 or more years

5. Including yourself, how many people in each age category live in your home?

Please write # of people in each appropriate age group.

	0-2	3-4	5-10	11-14	15-17	18-24	25-34	35-44	45-54	55-59	60+
# of people											

6. On average, how often do you or other members of your family participate in or attend the Park District **per month**?
 Never Less than 1 Once a month 2-3 times 4 or more times

7. What is or would be your preferred method to register for programs? (check one)
 In person Phone Fax Mail E-mail Online

8. Please rank, using 1(most) to 10 (least), where you find information about Itasca Park District facilities and programs:

- A. Park District Seasonal Brochure _____
- B. Website _____
- C. Facebook/Social Media _____
- D. E-Newsletters _____
- E. Sign Board _____
- F. Flyers _____
- G. Village Newsletter _____
- H. Word of Mouth _____
- I. Newspapers _____
- J. Other (list) _____

9. Do you or members of your family currently have a membership for the following?

	Yes	No
Fitness Center	<input type="checkbox"/>	<input type="checkbox"/>
Itasca Senior Club	<input type="checkbox"/>	<input type="checkbox"/>
Waterpark	<input type="checkbox"/>	<input type="checkbox"/>
Youth Open Gym	<input type="checkbox"/>	<input type="checkbox"/>

10. If the following were allowed or available would you be more likely to rent one of our party rooms at the Recreation Center?

	Yes	No
Alcohol	<input type="checkbox"/>	<input type="checkbox"/>
Catering	<input type="checkbox"/>	<input type="checkbox"/>
Linens	<input type="checkbox"/>	<input type="checkbox"/>
Staff Servers	<input type="checkbox"/>	<input type="checkbox"/>

11. Which Park District facility or park have you or members of your household visited **in the past year**? (check all that apply)

- None
- Baseball Diamonds
- Nature Center
- Ray Franzen Bird Sanctuary
- Softball Complex
- Fitness Center
- Parks
- Recreation Center
- Tennis Courts
- Garden Plots
- Playgrounds
- Soccer Fields
- Waterpark

12. Please rate the importance to you and your family of each of the following park and recreation priorities:

	High Priority	Lower Priority	Not Important
Acquisition of ADA Vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Athletic Field Routine Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Continued Programming at Nature Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Garden Plots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increase Number of Designated Soccer Fields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Irrigation of Softball Complex Fields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Itasca Senior Club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Space/Passive Recreation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pathways at Ray Franzen Bird Sanctuary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sportsmanship Training in Athletics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel Athletics (Basketball, Soccer, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Waterpark Bathhouse Upgrades	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. The Itasca Park District would like your opinion about a variety of issues. Please select the response that most closely reflects your level of agreement with each of the following: (“X” - one for each statement)

	Strongly Agree	Agree	Disagree	Strongly Disagree
Itasca Park District and recreation facilities add to the value of my home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, I am satisfied with the Itasca Park District	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Park District is responsive to the recreation needs of the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am satisfied with the level of maintenance in my neighborhood park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel safe in the parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, the Itasca Park District offers good value for the money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks & recreation opportunities are important in my decision to reside in Itasca	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Park District is an important provider of recreation for my family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The overall image of the Itasca Park District is excellent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14. The Itasca Park District wants to schedule recreational activities and special events at a time that is most convenient for you and your family. Please indicate when you and members of your family can best utilize our facilities and programs. (“X” - all that apply)

	Teens 11-17							Children under 11						
	Su	M	T	W	Th	F	S	Su	M	T	W	Th	F	S
6AM – 8AM														
8AM - Noon														
Noon – 4PM														
4PM – 7PM														
7PM – 10PM														
10PM - Midnight														
Midnight – 6AM														

	Adults 18-59							Seniors 60 and Over						
	Su	M	T	W	Th	F	S	Su	M	T	W	Th	F	S
6AM – 8AM														
8AM - Noon														
Noon – 4PM														
4PM – 7PM														
7PM – 10PM														
10PM - Midnight														
Midnight – 6AM														

15. Please rate the following:	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No opinion
Park District employee responsiveness					
Telephone Calls	<input type="checkbox"/>				
E-mail	<input type="checkbox"/>				
Letters	<input type="checkbox"/>				
Faxes	<input type="checkbox"/>				
Personal Contacts	<input type="checkbox"/>				
Programs					
Adult Basketball	<input type="checkbox"/>				
Adult Programs	<input type="checkbox"/>				
Adult Softball	<input type="checkbox"/>				
Adult Volleyball	<input type="checkbox"/>				
Aerobics	<input type="checkbox"/>				
Aqua Aerobics	<input type="checkbox"/>				
Babysitting	<input type="checkbox"/>				
Birthday Parties	<input type="checkbox"/>				
Early Childhood Programs	<input type="checkbox"/>				
Martial Arts	<input type="checkbox"/>				
Nature Center Programs	<input type="checkbox"/>				
Open Gym	<input type="checkbox"/>				
Preschool	<input type="checkbox"/>				
Senior Club	<input type="checkbox"/>				
Senior Programs	<input type="checkbox"/>				
Special Events/Trips	<input type="checkbox"/>				
Summer Day Camps	<input type="checkbox"/>				
Swim Lessons	<input type="checkbox"/>				
Teen Programs	<input type="checkbox"/>				
Youth Athletics – Basketball Little Hoops	<input type="checkbox"/>				
Youth Athletics – Basketball – WIBA	<input type="checkbox"/>				
Youth Athletics – Gymnastics Classes	<input type="checkbox"/>				
Youth Athletics – Gymnastics Team	<input type="checkbox"/>				
Youth Athletics – Soccer In-House League	<input type="checkbox"/>				
Youth Athletics – Swim Team	<input type="checkbox"/>				
Youth Athletics – T-Ball	<input type="checkbox"/>				
Youth Dance	<input type="checkbox"/>				
Facilities					
Baseball Diamonds	<input type="checkbox"/>				
Fitness Center	<input type="checkbox"/>				
Garden Plots	<input type="checkbox"/>				
Historical Depot Museum	<input type="checkbox"/>				
Nature Center	<input type="checkbox"/>				
Parks	<input type="checkbox"/>				
Playgrounds	<input type="checkbox"/>				
Ray Franzen Bird Sanctuary	<input type="checkbox"/>				
Recreation Center	<input type="checkbox"/>				
Soccer Fields	<input type="checkbox"/>				
Softball Complex	<input type="checkbox"/>				
Tennis Courts	<input type="checkbox"/>				
Waterpark	<input type="checkbox"/>				

16. What new or additional programs or classes would you like the Itasca Park District to offer? _____

17. Additional Comments: (attach extra sheets of paper if necessary) _____

Thank you for assisting the Itasca Park District. Please return by October 25, 2013 in the postage pre-paid envelope or complete online at www.stfrancis.edu/solutions.